

The
Family Help Book

Kalamazoo Area Community Resource Guide



**Provided Compliments of:
Kalamazoo County Child Abuse & Neglect Prevention Council**

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Email: info@kalamazoocan.com**

**Fax: (269) 382-6836
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Artwork by Elisha

"To the world you
are one person, *but*
to your child you are
THE WORLD!"



Make their world beautiful
&
fill it with **Love!**



KALAMAZOO COUNTY CHILD ABUSE & NEGLECT PREVENTION COUNCIL

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Website: www.kalamazoocan.com

Dear Friends:

The Kalamazoo County Child Abuse and Neglect Prevention Council (KCAN) is a non-profit organization that works to prevent abuse and neglect of children through education and advocacy. We believe that having access to needed services in times of crisis can reduce the stress in a family. We create and distribute the Family Help Book, at no cost to you, thanks to our generous supporters.

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Whether you are in a crisis situation or simply looking for information, the Family Help Book is a map to finding the resources you need to help your family. If you are interested in assisting with reprints, please consider making a donation by mail or through our website.

The KCAN Council is here to help. Please contact us if you need other services, such as Mandated Reporter Training, a Kids Are Special class presentation, a guest speaker, brochures and pamphlets on abuse prevention, or referral to other helping agencies.

Sincerely,
Board of Directors
Kalamazoo County Child Abuse & Neglect Prevention Council

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To reproduce any portions of the Family Help Book, please contact the KCAN office for written consent.

The Kalamazoo County Child Abuse & Neglect Prevention Council (KCAN) is a nonprofit organization whose purpose is to impact the problem of child abuse and neglect through the following philosophy, mission and vision:

STATEMENT OF PHILOSOPHY

The future of our society is dependent upon our children and their opportunity to fulfill their potential. We have a moral commitment to be involved in that process. We have a duty to take an active stance and be innovative in fulfillment of this commitment.

MISSION STATEMENT

The Kalamazoo County Child Abuse and Neglect Prevention Council will educate community members and advocate for the prevention of child abuse and neglect.

VISION STATEMENT

The Kalamazoo County Child Abuse and Neglect Prevention Council envisions an involved and informed community where all children live free from abuse and neglect.

How did the council get its start? The Council was started in March 1976 by volunteers from the Service Club of Kalamazoo (now Junior League of Kalamazoo) in direct response to the concern of many agencies within the county about the problem of child abuse and neglect. In June 1978, the Council was incorporated as a nonprofit corporation and received 501(c) 3 tax status from the federal government. The Council also holds a Michigan charitable solicitation license number of MICS6913 and a federal identification number of 38-2221084.

Who is the council? The Council is a coalition of professionals and volunteers who pool the efforts of many people to accomplish the mission of preventing child abuse. Any interested individual or organization may attend Council meetings, serve on Council committees or offer assistance towards this mission. The Council does not discriminate on any basis of race, sex, creed, age or handicapping conditions.

What does the council do? The focus of the Council has been to provide indirect child abuse and neglect prevention services to Kalamazoo County residents. Activities include public awareness campaigns, education and trainings for community and professional audiences, assessing community service needs, and developing direct service programs which are then operated through existing agencies. The Council is also involved in issues advocacy and information/referral services, but cannot become involved in individual cases.

How is the council funded? Financial support for the Council comes from individual donations, churches and charitable organizations, Michigan's Children's Trust Fund for Prevention of Child Abuse, member dues, fundraising, and occasionally through foundation grants.

EMERGENCY NUMBERS

Children's / Adult Protective Services (Available 24 hours)	1-855-444-3911
Police	911
Fire	911
Poison Center	1-800- 222-1222
Electric & Gas Emergencies	1-800- 477-5050
Kalamazoo Valley Enforcement Team (KVET)	337-8800
HELP Line Crisis Counseling	211
Community Mental Health Access Line	373-6000
Mobile Crisis Response (A 24 hour / 7 days rapid response team for youth in crisis)	373-6000
YWCA Domestic and Sexual Assault Crisis Line	385-3587
Gryphon Place Referral Line	211
Silent Observer	343-2100

HELPFUL NUMBERS

Animal Services & Enforcement	383-8775	Health & Community Services	373-5200
Big Y Homework Helpline	1-800-866-2449	Juvenile Home	383-8550
Department of Human Services	337-4900	Michigan Road Conditions	1-800-381-8477
Dental Clinic	373-5217	National Child Abuse Hotline	1-800-222-4453
Family Courthouse	385-6000	Parks & Recreation	383-8778
Friend of the Court	384-8200	Volunteer Kalamazoo	382-8350

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REPORT SUSPECTED CHILD ABUSE & NEGLECT

Call Children's Protective Services (CPS) at 1-855-444-3911 or Public Safety at 911.

Immediately making a report can protect a child from further harm. It can even save his or her life.

WHEN REPORTING EXPECT TO BE ASKED:	<p>R Recognizing Information, including the child's name, age, and address. If you do not know this information, provide the child's physical description, along with his or her approximate age, and location.</p> <p>E Eyewitnesses' Names and contact information.</p> <p>P Parents' or guardians' names, as well as a description of their behavior toward and interaction with the child.</p> <p>O Observations of abuse, including the type of abuse suspected, when it occurred, and your concern for the child.</p> <p>R Relationship you have with the child along with your knowledge about, or suspicion of, any past abuse.</p> <p>T Tell authorities who abused the child. Provide the suspected abuser's name and relationship to the child. If you do not know the abuser's name and relationship provide a physical description of the person, and the car license plate number.</p>
FORMS AND INDICATORS OF ABUSE OR NEGLECT:	<p>Physical Abuse - Child may have unusual or unexplained bruises, welts, cuts or injuries, broken bones, burns (often in various stages of healing); may wear inappropriate clothing to hide injuries; seem withdrawn, depressed, or aggressive; afraid to go home; fearful of parents or other adult.</p> <p>Sexual Abuse - Child may have pain or itching, bruises or bleeding in the genital area; be pregnant or may have sexually transmitted disease; trouble sitting or walking; unusual knowledge of sexual activity; torn, stained or bloody underwear; act seductively; fear a particular person; be withdrawn; or may run away from home.</p> <p>Maltreatment - Any treatment that involves cruelty or suffering. Examples are forcing a child to eat dog food, making a child an accessory in a criminal activity, such as shoplifting, or making the child wear a sign to school stating they wet their bed.</p> <p>Emotional Abuse - Child may exhibit speech disorders; lags in physical development; failure to thrive; habit disorders (sucking, biting, rocking, etc.); conduct or sleep disorders; act too mature or too childish for their age; difficulty making or keeping friends; or may have extreme behavioral changes.</p> <p>Physical Neglect - Child may have consistent poor hygiene; dress inappropriately; frequently be tired or hungry; stay after school or arrive early; sleep in class; participate in illegal activities; exhibit slow physical development; have unattended medical needs; has little or no supervision at home; exhibits alcohol or drug abuse.</p>

Anonymity: A person reporting suspected abuse or neglect can request to remain anonymous. His or her identity will be revealed only if ordered by the court. If a person reports child abuse or neglect in good faith, the law states that he or she cannot be held civilly or criminally liable for their actions in reporting.

ABUSE & NEGLECT

BETHANY CHRISTIAN SERVICES: FAMILY REUNIFICATION PROGRAM **WWW.BETHANY.ORG/KALAMAZOO** **372-8800**

Staff works in homes with families whose children are returning home from foster care.

BETHANY CHRISTIAN SERVICES: FOSTER CARE PROGRAM **WWW.BETHANY.ORG/KALAMAZOO** **372-8800**

Licenses families to provide foster care services to abused and neglected children.

BETHANY CHRISTIAN SERVICES: OLDER SPECIAL NEEDS ADOPTION PROGRAM

WWW.BETHANY.ORG/KALAMAZOO

372-8800

Assists families in adopting children whose biological parents' rights were terminated.

BETHANY CHRISTIAN SERVICES: SAFE FAMILIES PROGRAM **WWW.BETHANY.ORG/KALAMAZOO** **372-8800**

Coordinates voluntarily placement of children with host families on a temporary basis.

BOYS TOWN NATIONAL HOTLINE **WWW.BOYSTOWN.ORG** **1-800-448-3000**

A 24-hour crisis, 365 days a year, resource and referral phone line. Trained counselors respond to questions. Helps teens and parents with suicide prevention, depression, school issues, parenting troubles, runaway issues, relationship problems, physical abuse, sexual abuse, emotional abuse, chemical dependency, anger and much more.

CHILD AND FAMILY PSYCHOLOGICAL SERVICES: COUNSELING **WWW.CHILDANDFAMILYPSYCH.COM** **372-4140**

Provides support groups for sexually abused kids. Counseling services are also offered on issues such as angry kids and teens, Attention Deficit Hyperactivity Disorder, anxiety, depression, suicide, marriage and relationships, schizophrenia, job stress, bipolar disorder, kids with special needs, gay and lesbian issues, grief, Obsessive Compulsive Disorder, Post Traumatic Stress Disorder and stress.

CHILDHHELP: NATIONAL CHILD ABUSE HOTLINE **WWW.CHILDHHELPUSA.ORG** **1-800-422-4453**

Hotline is staffed 24 hours a day, 7 days a week with professional crisis counselors who offer crisis intervention, information, literature, and referrals to thousands of emergency, social service, and support resources. All calls are anonymous and confidential.

DIOCESE OF KALAMAZOO: TRAUMA RECOVERY PROGRAM

WWW.DIOCESEOFKALAMAZOO.ORG

381-8917, EXT. 222 OR FOR SPANISH 217-0526

A faith-based response to adult survivors of childhood abuse and/or neglect. The treatment goal of the Trauma Recovery Program is to help individuals improve their functioning by helping them to stabilize, using new tools learned in a group setting. The program encourages effective living in the present, rather than recovery of repressed memories. Healing occurs with the processing and integrating of feelings, thoughts and behaviors. The program is offered free of charge.

DOUGLASS COMMUNITY ASSOCIATION: COUNSELING CENTER **WWW.DOUGLASSCOMMUNITY.ORG** **343-6185**

Services are provided with the belief that all individuals have: strengths they can build upon, the right to be treated with dignity and respect, unique needs, the capacity to find solutions and the ability to make choices and accept responsibilities. Services include: individual, couple, family and group therapy, a psychological evaluation, career/vocational evaluations, psychiatric services, referrals, consultation and coordination with other providers. Domestic violence treatment group also offered.

ELIZABETH UPJOHN COMMUNITY HEALING CENTER: CHILDREN'S ADVOCACY CENTER OF KALAMAZOO

WWW.COMMUNITYHEALINGCENTER.ORG

343-1651

Provides assessment and treatment programs for sexually abused children and non-offending family members.

FAMILY AND CHILDREN SERVICES: FOSTER CARE AND ADOPTION

WWW.FCSOURCE.ORG

344-0202

Provides safe and stable family-care when removal and out-of-home placement becomes necessary due to abuse, neglect or family crisis. Transitions children from foster care into families, as part of a permanency plan, following legal termination of parental rights.

GRYPHON PLACE: HELPLINE

WWW.GRYPHON.ORG

211

24-hour, 365 days a year crisis intervention, and information & referral help line for parents and caregivers who need someone to talk with when they are feeling overwhelmed with the many demands of parenting. Youth and others concerned about the welfare of a child/children may call this line and be connected to the Child Protective Services office for the county in which the abuse, neglect or exploitation occurs/ may be occurring. Hospitals, police, and other agencies also use this line to locate the CPS office for the appropriate county in the State of Michigan.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES

WWW.KAZOOCMH.ORG

373-6000

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based, strength-driven and collaborative. Fees for services are based upon ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. A referral for more intensive services is to be made by the school-based consultant.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES: WRAPAROUND

WWW.KAZOOCMH.ORG

373-6000

Wraparound provides services for children with a severe emotional disturbance. Wraparound works with the Circuit Court Family Division Family Independence Agency, Kalamazoo Public Schools, and Kalamazoo Community Mental Health and Substance Abuse Services in helping families with severe emotionally disturbed children obtain necessary home community and school service supports that they need and wish to have.

KALAMAZOO COUNTY CHILD ABUSE & NEGLECT PREVENTION COUNCIL (KCAN) **WWW.KALAMAZOOCAN.COM** **552-4430**

Provides information and referral services regarding child abuse and neglect. KCAN's services include: parenting education materials, a speakers bureau, trainings for mandated reporters, Baby Think It Over dolls for loan, Kids Are Special sexual abuse prevention program for preschoolers, You Are Special sexual abuse prevention coloring books, and the Family Help Book resource guide.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS)

WWW.MICHIGAN.GOV/DHS

337-4900

DHS is Michigan's public assistance, child and family welfare agency. Services include: protecting children and vulnerable adults, delivering juvenile justice services, and providing support to strengthen families and individuals striving for independence. Eligibility varies per program and an interpreter, as well as literature, is available for the Spanish speaking population.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS): ADULT SERVICES PROGRAMS

WWW.MICHIGAN.GOV/DHS **INFORMATION LINE: 337-4900 24/7 ABUSE & NEGLECT HOTLINE: 1-855-444-3911**
Independent Living Services. Provides personal care services for people who are unable to care for themselves in an independent living setting and are eligible for Medicaid. Adult Community Placement: Provides assistance in placement of adults in adult foster care homes or the aged and nursing homes. Adult Protective Services: Provides protection for vulnerable adults at risk of abuse, neglect, or exploitation. Services are free and an interpreter is also available for the Spanish speaking population.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS): CHILDREN'S PROTECTIVE SERVICES

WWW.MICHIGAN.GOV/DHS **INFORMATION LINE: 337-4900 24/7 ABUSE & NEGLECT HOTLINE: 1-855-444-3911**
Investigates and conducts a risk assessment to assure that children are protected from abuse and or neglect caused by adults legally responsible for the child's health and welfare or adults residing in the child's household. A variety of services are also available to families where abuse or neglect is present.

LAKESIDE ACADEMY

WWW.LAKESIDEFORCHILDREN.ORG

381-4760

Provides residential treatment therapy for severely abused and neglected children.

LUTHERAN CHILD & FAMILY SERVICE OF MICHIGAN: KALAMAZOO OFFICE

WWW.LSSM.ORG

345-5776

Offers services including: Family Reunification, adoption, foster care trainings, education and training vouchers for teens about to age out of foster care, and more.

LUTHERAN SOCIAL SERVICES OF MICHIGAN: KALAMAZOO OFFICE: FOSTER CARE

WWW.LSSM.ORG

345-5776

Foster care for children 0-18 years of age; referrals from DHS or CMH agencies.

MICHIGAN STATE UNIVERSITY: SCHOOL OF SOCIAL WORK: KINSHIP CARE RESOURCE CENTER

WWW.KINSHIP.MSU.EDU

1-800-535-1218

Provides support for the physical, emotional, cultural, and social well-being of kinship families in the state of Michigan by linking families to community resources, providing kinship care related technical support and consultation to agencies, develop innovative, community-based research projects, and educates service providers, legislators, policy makers and community leaders about the needs of kinship families.

NINTH JUDICIAL CIRCUIT COURT: COURT APPOINTED SPECIAL ADVOCATE (CASA)

WWW.KALCOUNTY.COM/COURTS/ADMIN/CASA

385-6078

Well-trained community volunteers who are appointed by the court to advocate for the best interests of abused and neglected children. Volunteers gather information, facilitate communication, advocate for the child's best interest and monitor compliance with court orders.

PARENT ABDUCTION HOTLINE

1-800-292-9688

Provides crisis mediation in parental abduction cases along with prevention information and referrals to local agencies. Operators available 9:00am-5:00pm EST Monday-Friday. Voicemail on evenings and weekends.

PARENT ANONYMOUS HELP LINE

1-800-345-5044

SOUTHWEST MICHIGAN: CHILDREN'S TRAUMA ASSESSMENT CENTER **WWW.WMICH.EDU/TRAUMACENTER** **387-7073**
Neurodevelopmental assessment of traumatized children, as well as, fetal alcohol syndrome assessment.

STATE OF MICHIGAN: OFFICE OF CHILDREN'S OMBUDSMAN **1-800-642-4326**
Investigates abuse or neglect complaints about children involved with Michigan's child welfare system (protective services, foster care, and adoption). We determine whether the Department of Human Services (DHS) and/or a private child-placing agency complied with the laws, rules, and policies by which they are governed while handling a particular case. The OCO has no authority to investigate complaints that exclusively involve child custody, visitation, divorce, child support, guardianships, juvenile delinquency, school problems, law enforcement, attorneys (except adoption attorneys), judges, or court orders. However, can provide referral information regarding who may be able to assist.

WESTERN MICHIGAN UNIVERSITY (WMU): UNIFIED CLINICS **WWW.WMICH.EDU/UNIFIEDCLINICS** **387-7000**
Programs provide clinical services including: speech therapy, audiology, low-vision, occupational therapy, geriatric services, children's trauma assessment services, disability services, substance abuse counseling and more. Students are trained and supervised by faculty.

YWCA OF KALAMAZOO: DOMESTIC ASSAULT PROGRAM **WWW.YWCAKALAMAZOO.ORG** **345-5595**
Provides counseling, a crisis line, support groups, resource referral, advocacy, and shelter for victims of domestic assault and their families.

YWCA OF KALAMAZOO: SEXUAL ASSAULT PROGRAM **WWW.YWCAKALAMAZOO.ORG** **345-3036**
Provides 24-hour non-hospital based forensic examinations and support to sexual assault victims 13 years of age and older female and male crisis counseling 24-hour crisis line support groups' resources referrals and advocacy for victims and survivors of sexual assault and their family and friends. There is access to an interpreter and literature for the Spanish speaking population.

AIDS/HIV & SEXUALLY TRANSMITTED DISEASES

ALTERNATIVES WOMEN'S CARE CENTER **WWW.PREGNANCYCHOICES.COM** **345-0725**
Offers free pregnancy tests, clothing, HIV testing, prenatal classes, parenting classes, the services of Hannahs House - a home for pregnant girls and women, post-abortion support groups, and breastfeeding classes.

CARES: COMMUNITY AIDS RESOURCES AND EDUCATION SERVICES OF SOUTHWEST MICHIGAN
WWW.CARESSWM.ORG **381-2437**
Minimize further transmission of HIV with prevention and education services. Maximize the quality of life for all persons affected by HIV through case management services.

GREATER KALAMAZOO AREA CHAPTER OF THE AMERICAN RED CROSS: HEALTH AND SAFETY EDUCATION
WWW.GREATERKZOOEDCROSS.ORG **353-6180**
Offers classes on first-aid, CPR, baby-sitting training, choking and water safety. Also offers a class on prevention of disease transmission and HIV/AIDS, along with instructor certification. Costs for classes vary. Call for information. Literature is available for the Spanish speaking population.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: SEXUALLY TRANSMITTED DISEASE CLINIC

WWW.KALCOUNTY.COM/HCS/STDCLINIC.HTM

373-5203

Walk-in confidential clinic for ages 12 years and older. Complete screening for STD's and counseling for STD risk reduction. Pre- and Post-counseling for HIV testing. Charges are based on services provided. Please bring a picture ID and all insurance cards.

PLANNED PARENTHOOD OF SOUTH CENTRAL MICHIGAN: REPRODUCTIVE HEALTH CARE & EDUCATION

WWW.PPSCM.ORG

372-1200

Provides comprehensive, reproductive and related health care services, which protect the privacy and rights of each individual, and ensures that every child is wanted through personal choice. Educational services are no charge, donation or low fee. Medical services are charged on a sliding fee scale, according to income, with some subsidized totally for those at 100% poverty. Many insurances and Medicaid are accepted. An interpreter as well as literature is available for the Spanish speaking population.

PREVENTION WORKS INC.

WWW.PREVENTION-WORKS.ORG

388-4200

Health education programming for youth and families.

CHILD CARE

BREAD AND ROSES CHILD CARE CENTER: PRESCHOOL

WWW.BREADANDROSESCCC.COM

383-9956

Provides quality and affordable child care and preschool program for the community. Fees are based on a sliding scale and scholarships are available.

CHILD CARE RESOURCES: CHILD CARE INFORMATION AND REFERRAL SERVICE

WWW.CC4KIDS.ORG

349-3296

Advocates for quality child care in the community by educating parents about care and providing them with referrals to licensed care. Child Care Resources offers training to child care providers about best practices in the field of childcare and early childhood education.

COMSTOCK COMMUNITY CENTER: KIDS KORNER

WWW.COMSTOCKCC.COM

345-7243

Provides an affordable, safe, fun, and active learning environment for children ages 2 1/2 to 12 years of age.

COVENANT SENIOR DAY PROGRAM: ADULT DAY SERVICES

WWW.COVENANTSDP.ORG

324-3250 PORTAGE

A day program geared towards the needs of older adults 50+ who are experiencing decreases in physical mental or social functioning especially those with Alzheimer's disease or related dementias. A fee is charged. Financial assistance may be available. A support group is also offered for anyone who cares for an elder and could benefit from support and information.

FAMILY AND CHILDREN SERVICES: COMMUNITY LIVING AND SUPPORT TRAINING

WWW.FCSOURCE.ORG

344-0202

Services for children and youth with a serious emotional disturbance and/or developmental disability. Social, life and community skills are developed and improved, while providing a break from care giving responsibilities for the family.

FAMILY AND CHILDREN SERVICES: RESPITE SERVICES

WWW.FCSOURCE.ORG

344-0202

Services offered to seriously emotionally disturbed and developmentally disabled children with the intent of enhancing social, life and community integration skills as well as providing a break from care giving responsibilities for the families.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: COMMUNITY ACTION BUREAU- HEAD START

WWW.KALCOUNTY.COM/CAA/HEADSTART.INDEX

373-5066

Free preschool and services for 3 and 4 year olds from low-income families.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS)

WWW.MICHIGAN.GOV/DHS

337-4900

DHS is Michigan's public assistance, child and family welfare agency. Services include: protecting children and vulnerable adults, delivering juvenile justice services, and providing support to strengthen families and individuals striving for independence. Eligibility varies per program and an interpreter, as well as literature, is available for the Spanish speaking population.

KALAMAZOO DROP-IN CHILD CARE CENTER

WWW.KDCC.ORG

382-3640

Free, short term childcare for low-income families with children from six weeks through the age of 5. Parents are able to place their children in the care of the qualified KDCCC staff while they search for jobs, seek housing, attend appointments, or take a healthy break from the demands of parenting. Multi-week parenting education classes are also offered.

LEARNING VILLAGE: EARLY CHILDHOOD PROGRAM

WWW.LEARNINGVILLAGE.ORG

341-6070

Educational program for children birth to pre-kindergarten with a summer school-age program.

LEARNING VILLAGE: MICHIGAN SCHOOL READINESS PROGRAM

WWW.LEARNINGVILLAGE.ORG

349-6720

A free all-day readiness program for children who turn 4 years old by December 1st of the program year.

MT. ZION BAPTIST CHURCH: AFTER SCHOOL PROGRAM

WWW.MTZIONKALAMAZOO.ORG

388-3111

Offers an after school drop-in program that offers tutoring and activities.

TAM'S SUNSHINE HOUSE

WWW.TAMSSUNSHINEHOUSE.COM

349-2151

Fosters a home away from home environment where children can learn through safe hands on play. Children of all abilities and disabilities experience a normal setting where they can be loved and nurtured. Field trips, class photos, and parent handbooks are just a few services offered above the daily structured learning environment. Children birth to five years old may receive childcare before school, overnight, on weekends, or on a drop-in, emergency or temporary basis at our day care facility that is state and nationally certified.

YWCA OF KALAMAZOO: CHILDREN'S CENTER

WWW.YWCAKALAMAZOO.ORG

324-1519

Provides licensed and accredited childcare for children 6 weeks to kindergarten age. Scholarship assistance available to qualified families. Accepting full tuition, DHS reimbursements, and scholarship assistance.

COMMUNITY & NEIGHBORHOOD CENTERS

COMSTOCK COMMUNITY CENTER

WWW.COMSTOCKKCC.COM

345-8556

Develops resources and provides a setting for education, recreation, social events, human service, and life long learning activities to enhance the lives of community members and build a healthier community.

DOUGLASS COMMUNITY ASSOCIATION: COMMUNITY CENTER ACTIVITIES

WWW.DOUGLASSCOMMUNITY.ORG

343-6185

Use of meeting room's banquet room and gym.

DOUGLASS COMMUNITY ASSOCIATION: HOME REPAIR FOR SENIORS **WWW.DOUGLASSCOMMUNITY.ORG** **343-6185**

Exterior painting and minor home repair for senior citizens. Services are provided by community youth hired, trained, and supervised by Douglass program staff.

EDISON NEIGHBORHOOD ASSOCIATION **WWW.EDISONNEIGHBORHOOD.COM** **382-0916**

Provides crime prevention programs, promotes neighborhood planning, encourages economic development and employment, supports efforts to improve quality of life. Newsletter, Hot Spot sheets.

KALAMAZOO GAY LESBIAN RESOURCE CENTER **WWW.KGLRC.ORG** **349-4234**

Quarterly newsletter, youth group, workplace diversity training, community center, advocacy, resource library, senior and youth outreach.

MINISTRY WITH COMMUNITY: DROP-IN CENTER **WWW.MINISTRYWITHCOMMUNITY.ORG** **343-5880**

Provides basic services to people in need in central Kalamazoo. Services include: breakfast 7:00 to 8:00 am and lunch 1:30 to 2:30pm 7 days a week, laundry, free local calls, showers, personal care items, birth certificate and identification assistance, emergency transportation, employment assistance, housing assistance, basic life skills, computer lab, substance abuse screening and treatment coordination, Social Security/Supplemental Security Income (SSI), Legal Clinic and community referrals.

NORTHSIDE ASSOCIATION FOR COMMUNITY DEVELOPMENT **WWW.CI.KALAMAZOO.MI.US/PORTAL/KZOO LIFE** **344-5490**

Community development, safety, youth programs and more.

OAKWOOD NEIGHBORHOOD ASSOCIATION **WWW.OAKWOODNEIGHBORHOOD.ORG** **342-0129**

Provides information and referral services, newsletter, a community center, and social events.

PORTAGE COMMUNITY CENTER **WWW.PORTAGECOMMUNITYCENTER.ORG** **323-1942**

Assists individuals and families who are at risk through a variety of support services. Programs available for youth and people with low income. Programs are free and no referrals are necessary.

RICHLAND AREA COMMUNITY CENTER **WWW.RICHLANDAREACC.ORG** **629-9430**

Provides educational, social, and recreational activities for middle and high school students, adults, and seniors. Volunteer opportunities available.

SALVATION ARMY: SOCIAL SERVICES: EMERGENCY UTILITY ASSISTANCE
WWW.TSAKALAMAZOO.ORG **344-6119**

Provides emergency assistance for utilities, food, clothing, personal needs, and disaster relief.

VINE NEIGHBORHOOD ASSOCIATION, INC. **WWW.VINENEIGHBORHOOD.COM** **349-8463**

Provides information, assistance, and referrals to Vine Neighborhood residents in order to improve the overall quality of life. Many programs are held throughout the year.

VINEYARD OUTREACH MINISTRY **WWW.VINEYARDOUTREACHMINISTRY.ORG** **349-2388**

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

CONSUMER INFORMATION & PROTECTION

BETTER BUSINESS BUREAU OF WESTERN MICHIGAN

WWW.GRANDRAPIDS.BBB.ORG

1-800-684-3222

Provides information on companies and charities; conciliation, mediation, and arbitration services for dispute resolution; advertising review to promote ethical business; pamphlets; speakers; special senior citizen scam program.

DIOCESE OF KALAMAZOO: IMMIGRATION ASSISTANCE PROGRAM

WWW.DIOCESEOFKALAMAZOO.ORG

385-1019

Provides low cost and possible free legal representation in immigration matters. English/Spanish bi-lingual staff.

ECUMENICAL SENIOR CENTER (ESC): SENIOR PROGRAMS

WWW.ECUMENICALSC.COM

381-9750

Provides assistance for seniors located within the service population. Other seniors are referred to respective agencies that can provide for the requested need. Arts, health and wellness, nutrition, designed to improve quality of life of seniors.

FAMILY AND CHILDREN SERVICES: MOBILE CRISIS RESPONSE

WWW.FCSOURCE.ORG **Access #s 373-6000 or 1- 888-373-6200** **For Program Information Call 344-0202**

24-hour rapid response team for youth in Kalamazoo County facing a mental health crisis. Provides immediate crisis intervention and clinical assessments. Assists families in developing practical safety crisis plans, and provides interim follow-up services.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES

WWW.KAZOOCMH.ORG

373-6000

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based, strength-driven and collaborative. Fees for services are based upon ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. Referrals for more intensive services are made by the school-based consultant.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES: WRAPAROUND

WWW.KAZOOCMH.ORG

373-6000

Wraparound provides services for children with a severe emotional disturbance. Wraparound works with the Circuit Court Family Division Family Independence Agency Kalamazoo Public Schools and Kalamazoo Community Mental Health and Substance Abuse Services in helping families with severe emotionally disturbed children obtain necessary home community and school service supports that they need and wish to have.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: LONG -TERM CARE OMBUDSMAN

WWW.KALCOUNTY.COM/AAA

373-5147

Helps consumers resolve concerns about care, services, rights, admission and discharge procedures, and also works to improve long term care.

MICHIGAN: ATTORNEY GENERAL: CONSUMER PROTECTION DIVISION **WWW.MICHIGAN.GOV/AG** **1-877-765-8388**

Helps resolve consumer complaints, files consumer protection litigation, proposes new legislation, provides literature and educational programs for the citizens of Michigan.

MICHIGAN: DEPARTMENT OF AGRICULTURE **WWW.WWW.MICHIGAN.GOV/MDA** **1-800-292-3939**

Accepts and investigates public complaints regarding violations related to feed and food safety, pesticide use, weights and measures and gasoline quality. Provides on-farm technical assistance for groundwater protection and encourages promotion of Michigan's agricultural economy.

MICHIGAN STATE UNIVERSITY: SCHOOL OF SOCIAL WORK: KINSHIP CARE RESOURCE CENTER
WWW.KINSHIP.MSU.EDU **1-800-535-1218**

Provides support for the physical, emotional, cultural, and social well-being of kinship families in the state of Michigan by linking families to community resources, providing kinship care related technical support and consultation to agencies, develop innovative, community-based research projects, and educates service providers, legislators, policy makers and community leaders about the needs of kinship families.

CRISIS INTERVENTION

ALTERNATIVES WOMEN'S CARE CENTER **WWW.PREGNANCYCHOICES.COM** **345-0725**

Offers free pregnancy tests, clothing, HIV testing, prenatal classes, parenting classes, the services of Hannahs House - a home for pregnant girls and women, post-abortion support groups, and breastfeeding classes.

BORGESS EMERGENCY AND TRAUMA CENTER **WWW.BORGESS.COM** **226-7000**

BRONSON TRAUMA AND EMERGENCY CARE **WWW.BRONSONHEALTH.COM** **341-7654**

ARK SHELTER **WWW.CCDOK.ORG** **1-800-873-8336 OR 343-8765**

A youth shelter for teens ages 10-17. Provides a 21 day stay that offers counseling services for youth and family. Please call for an assessment appointment.

CATHOLIC CHARITIES: CARING NETWORK: MATERNAL SUPPORT **WWW.CATHOLICFAMILYSERVICES.ORG** **381-9800**

Caring Network offers maternal support services to people of all faiths. Services include counseling and case management, screening for postpartum depression, PPD therapy and support groups, adoption services, transitional living for pregnant women, parenting and family literacy workshops.

CHILD AND FAMILY PSYCHOLOGICAL SERVICES: COUNSELING **WWW.CHILDANDFAMILYPSYCH.COM** **372-4140**

Provides support groups for sexually abused kids. Counseling services are also offered on issues such as angry kids and teens, Attention Deficit Hyperactivity Disorder, anxiety, depression, suicide, marriage and relationships, schizophrenia, job stress, bipolar disorder, kids with special needs, gay and lesbian issues, grief, Obsessive Compulsive Disorder, Post Traumatic Stress Disorder and stress.

ELIZABETH UPJOHN COMMUNITY HEALING CENTER INFANT AND FAMILY SUPPORT: EARLY INTERVENTION PROGRAM

WWW.COMMUNITYHEALINGCENTER.ORG

343-1651 EXT.129

A case management program for parents struggling with mental illness or developmental delays. EIP is open to parents with children from birth to 18 years of age and offers home-based services from licensed counselors social workers, and nurses. Also offered are support groups, monthly newsletter, emergency assistance, and linking and coordinating of services from medical, mental health, and school providers.

EMERGENCIES (ALL POLICE DEPARTMENTS IN THE AREA)

911

FAMILY AND CHILDREN SERVICES: MOBILE CRISIS RESPONSE **WWW.FCSOURCE.ORG** **373-6000 OR 1-888-373-6200**

24-hour rapid response team for youth in Kalamazoo facility and mental health crisis. Provide immediate intervention and clinical assessments. Assists families in developing practical safety crises plans, and provides interim follow up services.

GRYPHON PLACE: HELP LINE

WWW.GRYPHON.ORG

211

24-hour crisis intervention and information and referral help line for parents and caregivers who need someone to talk with when they are feeling overwhelmed with the many demands of parenting. Youth and others concerned about the welfare of a child/children may call this line and be connected to the Child Protective Services office for the county in which the abuse, neglect or exploitation occurs/may be occurring.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES: WRAPAROUND

WWW.KAZOOCMH.ORG

373-6000

Wraparound provides services for children with a severe emotional disturbance. Wraparound works with the Circuit Court Family Division Family Independence Agency, Kalamazoo Public Schools, Kalamazoo Community Mental Health and Substance Abuse Services in helping families with severe emotionally disturbed children obtain necessary home community and school service supports that they need and wish to have.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES

WWW.KAZOOCMH.ORG

373-6000

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based strength-driven and collaborative. Fees for services are based upon your ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. Referral for more intensive services is made by the school-based consultant.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS)

WWW.MICHIGAN.GOV/DHS

INFORMATION LINE: 337-4900 24/7 ABUSE & NEGLECT HOTLINE: 1-855-444-3911

DHS is Michigan's public assistance, child and family welfare agency. Services include: protecting children and vulnerable adults, delivering juvenile justice services, and providing support to strengthen families and individuals striving for independence. Eligibility varies per program and an interpreter, as well as literature, is available for the Spanish speaking population.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS): ADULT SERVICES PROGRAMS

WWW.MICHIGAN.GOV/DHS INFORMATION LINE: 337-4900 24/7 ABUSE & NEGLECT HOTLINE: 1-855-444-3911

Assistant to persons 18 years or older who have been abused, neglected, or exploited and who are vulnerable and unable to care for themselves. Range of services available: Independent Living Services provides personal care services for people who are unable to care for themselves in an independent living setting and are eligible for Medicaid. Adult Community Placement provides assistance in placement of adults in adult foster care, homes for the aged and nursing homes. Adult Protective Services provides protection for vulnerable adults at risk of abuse, neglect, or exploitation. Services are free and an interpreter is also available for the Spanish speaking population.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS): CHILDREN'S PROTECTIVE SERVICES

WWW.MICHIGAN.GOV/DHS INFORMATION LINE: 337-4900 24/7 ABUSE & NEGLECT HOTLINE: 1-855-444-3911

Responsible for investigating reports of suspected child abuse and neglect. A variety of services are available to families where abuse or neglect has occurred. DHS' Community Supportive Services provides family preservation and family support programs, the Child Safety and Permanency Planning process, and several child welfare collaborative efforts. Services are free and an interpreter is also available for the Spanish speaking population.

CHILD PORNOGRAPHY TIPLINE (NATIONAL CENTER FOR MISSING AND EXPLOITED CHILDREN)

WWW.MISSINGKIDS.COM

1-800-843-5678

24/7 free congressionally-mandated CyberTipline. Means for reporting crimes against children including pornography, sexual exploitation, prostitution, abuse, trafficking and molestation. Available by phone or online at www.cybertipline.com.

MICHIGAN CHILD LOCATOR TIP LINE

1-517-241-0348

MICHIGAN EMERGENCY SHELTER HOTLINE

1-800-743-5837

MICHIGAN PARENT HELP LINE

1-800-942-4357

MICHIGAN RUNAWAY ASSISTANCE HOTLINE

1-800-292-4517

PARENT ABDUCTION HOTLINE

1-800-292-9688

Provides crisis mediation in parental abduction cases along with prevention information and referrals to local agencies. Operators available 9:00am-5:00pm EST, Monday-Friday. Voicemail on evenings and weekends.

VINEYARD OUTREACH MINISTRY

WWW.VINEYARDOUTREACHMINISTRY.ORG

349-2388

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

YWCA OF KALAMAZOO: DOMESTIC ASSAULT PROGRAM

WWW.YWCAKALAMAZOO.ORG

Business: 385-2869, Crisis: 385-3587

Provides counseling, a crisis line, support groups, resource referral, advocacy, and shelter for victims of domestic assault and their families.

YWCA OF KALAMAZOO: SEXUAL ASSAULT PROGRAM**WWW.YWCAKALAMAZOO.ORG****345-9412**

Provides 24 hour non-hospital based forensic examinations and support to sexual assault victims 13 years of age and older female and male crisis counseling 24-hour crisis line support groups resources referrals and advocacy for victims and survivors of sexual assault and their family and friends. There is access to an interpreter and literature for the Spanish speaking population.

DEVELOPMENTALLY AND INTELLECTUALLY DISABLED & PHYSICALLY CHALLENGED**ALLIANCE SENIOR DAY SERVICES****387-2146(Kalamazoo), 553-3370(Portage)**

Provides a structured program of social, recreational, health and rehabilitative activities, in a supportive group setting, for seniors with cognitive and/or physical impairments. CARF accredited. Practicum site for Western Michigan University psychology students.

AUTISM SOCIETY OF KALAMAZOO/BATTLE CREEK**WWW.ASA-KAL.ORG****1-800-628-6421**

Provides information and support to parents of children with autism.

CARE-A-VAN: KALAMAZOO METRO: TRANSIT**WWW.KALAMAZOOCITY.ORG****337-8220**

A shared-ride service that offers low cost trips for medical, education, employment, and social or personal business purposes. Medical trips may be scheduled up to 4 days in advance. Fare rates vary according to an individual's eligibility and some agencies assist with fares. Literature is available for the Spanish speaking population.

COMMUNITY ADVOCATES FOR PERSONS WITH DEVELOPMENTAL DISABILITIES**WWW.COMMUNITYADVOCATES.ORG****342-9801**

An advocacy organization that makes it possible for each person with a developmental disability to participate fully in all aspects of the community, and to support the effort of each individual to determine his or her own future.

CONSTANCE BROWN HEARING CENTER**WWW.CBROWN.ORG****343-2601**

Certified audiologists assist the hard of hearing and deaf in Southwest Michigan through advanced technology. Comprehensive audiological services and hearing aids are available, as well as outreach and educational programs. Fees are dependent upon service. Financial assistance is available. Literature is also available for the Spanish speaking population.

DISABILITY NETWORK SOUTHWEST MICHIGAN: SKILL TRAINING**WWW.DRCCIL.ORG****345-1516**

Computer classes-three classes per week for six-week sessions teaching basic computer skills. Also teach independent living skills for clients who are working with MI. Department of Career Development or MRS.

DISABILITY NETWORK SOUTHWEST MICHIGAN: DISABILITY RIGHTS ADVOCACY**WWW.DRCCIL.ORG****345-1516**

Provides employment accommodation, accessibility advocacy, school accessibility, and accessibility evaluations on buildings. Assists people in understanding their rights as people with disabilities.

DISABILITY NETWORK SOUTHWEST MICHIGAN: HEALTH ANSWERS**WWW.DRCCIL.ORG****345-1516**

Provides general health care information and physician referrals, a consumer library, internet access, reading area, and audiovisual resources for public use.

EARLY HEARING DETECTION & INTERVENTION PROGRAM**1-517-335-8884 (tty 517-335-8246)**

EARLY ON MICHIGAN**WWW.1800EARLYON.ORG****327-5966**

A network of services for families who have a child, birth to three years of age, with an identified condition, a developmental delay, or are at risk of a developmental delay. A staff person will work with the family to identify their needs and assist them in coordinating with other community services to meet the needs of the child and family. Funding is provided to obtain necessary services when there are no other resources to cover the services. At age three, the Early On staff person will assist the family in transitioning to the community services that will meet their needs.

ELDERCARE LOCATOR**WWW.ELDERCARE.GOV****1-800-677-1116**

The first step in finding resources for older adults in any U.S. community. It is a free national service of the Administration on Aging, U.S. Department of Health and Human Services. Provides a connection to resources that enable older persons to live independently in their communities. Support services for caregivers are also available.

FAMILY AND CHILDREN SERVICES: COMMUNITY LIVING AND SUPPORT TRAINING**WWW.FCSOURCE.ORG****344-0202**

Services for children and youth with a serious emotional disturbance and/or developmental disability. Social, life and community skills are developed and improved, while providing a break from care giving responsibilities for the family.

FAMILY AND CHILDREN SERVICES: RESPITE SERVICES**WWW.FCSOURCE.ORG****344-0202**

Services offered to seriously emotionally disturbed and developmentally disabled children with the intent of enhancing social, life and community integration skills as well as providing a break from care giving responsibilities for the families.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: CHILDREN'S SPECIAL HEALTH CARE SERVICES**WWW.MICHIGAN.GOV/MDCH****373-5010**

Pays for specialized medical treatment, equipment, and supplies for children with long-term health conditions. Case management is offered to assist families in problem solving, obtaining needed services, and developing self-advocacy skills for maximum independence. Eligibility varies per client. An interpreter may be available for the other language speaking population upon prior request.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS): ADULT SERVICES PROGRAMS**WWW.MICHIGAN.GOV/MDCH****337-5086**

Independent Living Services: Provides personal care services for people who are unable to care for themselves in an independent living setting and are eligible for Medicaid. Adult Community Placement: Provides assistance in placement of adults in adult foster care homes for the aged and nursing homes. Adult Protective Services: Provides protection for vulnerable adults at risk of abuse, neglect, or exploitation. Services are free and an interpreter is also available for the Spanish speaking population.

KALAMAZOO METRO TRANSIT TRANSPORTATION: METRO VAN**WWW.KMETRO.ORG****337-8477**

Curb-to-curb para transit service for individuals with disabilities, who because of their disability are unable to use fixed-route bus service.

KALAMAZOO REGIONAL EDUCATION SERVICE AGENCY (KRESA): GREAT START EARLY CHILDHOOD PROGRAMS**WWW.KRESA.ORG****488-7599**

Monthly home visits, developmental screenings and playgroups held through out the county. Service coordination is also offered for families with children from birth to age six that has a developmental delay and/or a medical condition that could lead to a delay to eliminate duplication and work towards common goals.

LEARNING DISABILITIES ASSOCIATION OF MICHIGAN**WWW.LDAOFMICHIGAN.ORG****1-888-597-7809**

Enhances the quality of life for individuals with learning disabilities and their families through advocacy, education, training, service, and supportive research.

LUTHERAN SOCIAL SERVICES OF MICHIGAN: KALAMAZOO OFFICE: FOSTER CARE**WWW.LSSM.ORG****345-5776**

Foster care for children 0-18 years of age; referrals from DHS or CMH agencies.

PARENT TO PARENT OF SOUTHWEST MICHIGAN**WWW.P2PSWMI.ORG****345-8950**

Promotes opportunities for children with disabilities and special needs to fully participate in society through the support and education of families and communities. Provides services at no costs to families who have children with disabilities or special needs.

RESIDENTIAL OPPORTUNITIES INC.**WWW.RESIDENTIALOPPORTUNITIES.ORG****343-3731**

Dedicated to serving people in the community with developmental disabilities. Provides support, housing, respite services and more.

VINEYARD OUTREACH MINISTRY**WWW.VINEYARDOUTREACHMINISTRY.ORG****349-2388**

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

WESTERN MICHIGAN UNIVERSITY (WMU): UNIFIED CLINICS**WWW.WMICH.EDU/UNIFIEDCLINICS****387-7000**

Programs provide clinical services including: speech therapy, audiology, low-vision, occupational therapy, geriatric services, children's trauma assessment services, disability services, and substance abuse counseling. Students are trained and supervised by faculty.

WESTERN MICHIGAN UNIVERSITY (WMU): CENTER FOR DISABILITY SERVICES: COMMUNITY SUPPORT PROGRAM**WWW.WMICH.EDU/CDS****353-7205**

Provides an individually-determined program of support for individuals with disabilities to access and participate in a variety of community based experiences. Frequency of services is based on individuals needs and service options can be combined to create a personal schedule of activities through out the week. Participants must provide a sponsor responsible for payments and some activity fees are required.

DISASTER RELIEF

GREATER KALAMAZOO AREA: AMERICAN RED CROSS: DISASTER RELIEF**WWW.GREATERKZOOREDCROSS.ORG****353-6180**

Provides 24-hour disaster relief to persons deprived of essential needs due to natural disasters such as flood, tornado, and home fires. Literature is available for the Spanish speaking population.

GREATER KALAMAZOO AREA: AMERICAN RED CROSS: HEALTH & SAFETY EDUCATION**WWW.GREATERKZOOREDCROSS.ORG****353-6180**

Offers classes on first-aid, CPR, baby-sitting training, choking and water safety. Also offers a class on prevention of disease transmission and HIV/AIDS, along with instructor certification. Costs for classes vary. Call for information. Literature is available for the Spanish speaking population.

KALAMAZOO DEACONS CONFERENCE**WWW.KZOODC.ORG****344-7333**

A social worker or direct response servant (DRS) meets with guests to listen to their story. During the time spent with each guest, the DRS listens to the individual's immediate need for clothing, personal care or household items, furniture/appliances or financial assistance and assists by sharing information about community resources.

SALVATION ARMY: SOCIAL SERVICES: EMERGENCY UTILITY ASSISTANCE**WWW.TSAKALAMAZOO.ORG****344-6119**

Provides emergency assistance for utilities, food, clothing, personal needs, and disaster relief.

EDUCATION & LITERACY**AUTISM SOCIETY OF KALAMAZOO/BATTLE CREEK****WWW.ASA-KAL.ORG****1-800-628-6421**

Provides information and support to parents of children with autism.

BORGESS HEALTH ALLIANCE: BIRTH & FAMILY EDUCATION**WWW.BORGESS.COM****226-5426**

Borgess offers a variety of classes for soon-to-be or first time parents. Topics include planning your pregnancy, preparing for labor, and learning the basics of baby care. Classes are offered at a variety of locations. Fees range from free to \$60.00.

BOY SCOUTS OF SOUTHWEST MICHIGAN**962-8513**

Comprehensive educational program for men and young adults to build character, train in responsibilities of citizenship, and develop personal fitness. Prepares young people to make ethical and moral choices over their lifetime.

DISABILITY NETWORK SOUTHWEST MICHIGAN: PEER SUPPORT**WWW.DNSWM.ORG****345-1516 or 1-800 394-7450**

Facilitates support groups for brain injury survivors, spinal cord survivors and women with disabilities.

DISABILITY NETWORK SOUTHWEST MICHIGAN: SKILL TRAINING**WWW.DNSWM.ORG****345-1516 or 1-800-394-7450**

Computer classes- we have three classes per week for six-week sessions teaching basic computer skills. We also teach independent living skills for clients who are working with MI. department of career development or MRS.

GOODWILL INDUSTRIES OF SOUTHWESTERN MICHIGAN: EMPLOYMENT AND TRAINING SERVICES**WWW.GOODWILLSWMI.ORG****382-0490**

Provides work force development through vocational assessment and evaluation, job development and placement, career workshops, skills training, family literacy/GED preparation. Financial Opportunity Center and Workers on Wheels.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: COMMUNITY ACTION BUREAU- HEAD START**WWW.KALCOUNTY.COM****373-5066**

Free preschool and services for 3 and 4 year olds from low-income families.

KALAMAZOO DROP-IN CHILD CARE CENTER**WWW.KDCC.ORG****382-3640**

Free, short term childcare for low-income families with children from six weeks through the age of 5. Parents are able to place their children in the care of the qualified KDCCC staff while they search for jobs, seek housing, attend appointments, or take a healthy break from the demands of parenting. Multi-week parenting education classes are also offered.

KALAMAZOO LITERACY COUNCIL**WWW.KALAMAZOOLITERACY.ORG****382-0490 EXT 222**

Provides tutors to assist with reading, writing and spelling skills.

KALAMAZOO PUBLIC SCHOOLS: EARLY CHILDHOOD: EVEN START: FAMILY LITERACY PROGRAM**WWW.FAMILYLITERACY.ORG****337-0097**

Kalamazoo Even Start Program integrates all four of the following to provide comprehensive services to eligible families. Interactive literacy activities between parents and children, age-appropriate education to prepare children for success in school, training for parents regarding how to be the primary teachers of their children, and parent literacy training that lead to self-sufficiency.

LAKESIDE ACADEMY**WWW.LAKESIDEFORCHILDREN.ORG****381-4760**

Provides residential treatment therapy for severely abused and neglected children.

LEARNING DISABILITIES ASSOCIATION OF MICHIGAN**WWW.LDAOFMICHIGAN.ORG****1-888-597-7809**

Enhances the quality of life for individuals with learning disabilities and their families through advocacy, education, training, service, and supportive research.

NINTH JUDICIAL CIRCUIT COURT: FAMILY DIVISION'S FIELD SERVICES: YOUTHFUL OFFENDERS TRANSITIONS PROGRAM**385-6058**

Support services offered via the program include treatment, education, employment, and independent living skills for youth offenders involved currently or prior in the courts. The transition plan will focus on activities, opportunities, and skill-building techniques that promote independent self-support and a healthy lifestyle, while minimizing factors associated with criminal behavior. Please email ffbroom@kalcounty.com for more information.

PARENT TO PARENT OF SOUTHWEST MICHIGAN**WWW.P2PSWMI.ORG****345-8950**

Promotes opportunities for children with disabilities and special needs to fully participate in society through the support and education of families and communities. Provides services at no cost to families who have children with disabilities or special needs.

SPECIALIZED LANGUAGE DEVELOPMENT CENTER (SLD): ONE-TO-ONE TUTORING**WWW.SLDCENTER.ORG****345-2661**

One-to-one tutoring in reading writing and spelling based on the Orton-Gillingham approach. Accredited by the International Multisensory Structured Language Education Council.

VINEYARD OUTREACH MINISTRY**WWW.VINEYARDOUTREACHMINISTRY.ORG****349-2388**

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

YWCA OF KALAMAZOO: RACIAL JUSTICE INITIATIVES COMMUNITY EDUCATION AND AWARENESS**WWW.YWCAKALAMAZOO.ORG****345-5595**

Provides education, recognition, and self-enrichment programs for members and the community, as well as advocacy and public awareness on mission and program-related issues. Hallmark programs are based on racial justice and womens' economic empowerment.

EMPLOYMENT COUNSELING & TRAINING

DISABILITY NETWORK SOUTHWEST MICHIGAN: PEER SUPPORT WWW.DISABILITYNETWORKSWMICHIGAN.COM **345-1516**
Facilitates support groups for brain injury survivors, spinal cord survivors and women with disabilities.

GOODWILL INDUSTRIES OF SOUTHWEST MICHIGAN WWW.GOODWILLSWMI.ORG **382-0490**
Provides employment and training services through vocational assessments and evaluations, job development and placement, Life Guides, skill training, family literacy/GED preparation and more.

KALAMAZOO DEACON'S CONFERENCE WWW.KZOODC.ORG **344-7333**
Provides business classes and mentors, entrepreneurial promotion, ministry internships, financial counseling, employment counseling and placements.

KALAMAZOO PUBLIC SCHOOLS: EARLY CHILDHOOD: EVEN START: FAMILY LITERACY PROGRAM
WWW.FAMILYLITERACY.ORG **337-0097**
Kalamazoo Even Start Program integrates all four of the following to provide comprehensive services to eligible families. Interactive literacy activities between parents and children, age-appropriate education to prepare children for success in school, training for parents regarding how to be the primary teachers of their children, and parent literacy training that leads to self-sufficiency.

LAKESIDE ACADEMY WWW.LAKESIDEFORCHILDREN.ORG **381-4760**
Provides residential treatment therapy for severely abused and neglected children.

MICHIGAN WORKS WWW.MICHIGANWORKS.ORG **1-800-285-9675**
Programs include job search support; assessment and career planning, case management, individualized job development and job placement; and occupational skills development, school to work transition support and on-the-job training.

NINTH JUDICIAL CIRCUIT COURT: FAMILY DIVISION'S FIELD SERVICES: YOUTHFUL OFFENDERS TRANSITIONS PROGRAM **385-6058**
Support services offered via the program include treatment, education, employment, and independent living skills for youth offenders involved currently or prior in the courts. The transition plan will focus on activities, opportunities, and skill-building techniques that promote independent self-support and a healthy lifestyle, while minimizing factors associated with criminal behavior.

FINANCIAL ASSISTANCE

COUNTY OF KALAMAZOO: HEALTH AND COMMUNITY SERVICES: COMMUNITY ACTION BUREAU
WWW.KALCOUNTY.COM **373-5066**
Provides services to low-income families and individuals including emergency financial assistance for utilities and housing. Certifies a resident for government commodities.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: CHILDREN'S SPECIAL HEALTH CARE SERVICES

WWW.MICHIGAN.GOV/MDCH

373-5010

Pays for specialized medical treatment, equipment, and supplies for children with long-term health conditions. Case management is offered to assist families in problem solving, obtaining needed services, and developing self-advocacy skills for maximum independence. Eligibility varies per client. An interpreter may be available for the other language speaking population upon prior request.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS)

WWW.MICHIGAN.GOV/DHS

337- 4900

DHS is Michigan's public assistance, child and family welfare agency. Services include: protecting children and vulnerable adults, delivering juvenile justice services, and providing support to strengthen families and individuals striving for independence. Eligibility varies per program and an interpreter, as well as literature, is available for the Spanish speaking population.

KALAMAZOO DEACONS CONFERENCE

WWW.KAZOODC.ORG

344-7333

A social worker or direct response servant (DRS) meets with guests to listen to their story. During the time spent with each guest, the DRS listens to the individual's immediate need for clothing, personal care or household items, furniture/appliances or financial assistance and assists by sharing information about community resources.

PORTAGE COMMUNITY CENTER

WWW.PORTAGECOMMUNITYCENTER.ORG

323-1942

Assists individuals and families who are at risk through a variety of support services. Programs available for youth and people with low income. Programs are free and no referrals are necessary.

SALVATION ARMY: SOCIAL SERVICES: EMERGENCY UTILITY ASSISTANCE

WWW.USC.SALVATIONARMY.ORG/KALAMAZOO

344-6119

Provides emergency assistance for utilities, food, clothing, personal needs, and disaster relief.

VINEYARD OUTREACH MINISTRY

WWW.VINEYARDOUTREACHMINISTRY.ORG

349-2388

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

FOOD & NUTRITION

COUNTY OF KALAMAZOO: HEALTH AND COMMUNITY SERVICES: COMMUNITY ACTION BUREAU

WWW.KALCOUNTY.COM

373-5066

Provides services to low-income families and individuals including emergency financial assistance for utilities and housing. Certifies a resident for government commodities.

ECUMENICAL SENIOR CENTER (ESC): SENIOR PROGRAMS

WWW.ECUMENICALSC.COM

381-9750

Services provide assistance for seniors located within the service population. Other seniors are referred to respective agencies that can provide for the requested need.

FAMILY HEALTH CENTER**WWW.FHCKZOO.COM****349-2641**

Provides a seamless healthcare delivery system that is pro actively responsive to the medical, dental, and psychosocial needs of undeserved individuals, children, and families residing in Kalamazoo County. A wide range of services are provided through the combined efforts of our community under the following categories: primary care, OB/GYN, pediatrics, dental, WIC, mental health, Healthy Babies/Healthy Start, Medicaid eligibility outreach and other case management services, and health education programs. Seven locations throughout the county.

KALAMAZOO DEACONS CONFERENCE**WWW.KZOODC.ORG****344-7333**

A social worker or direct response servant (DRS) meets with guests to listen to their story. During the time spent with each guest, the DRS listens to the individual's immediate need for clothing, personal care or household items, furniture/appliances or financial assistance and assists by sharing information about community resources.

KALAMAZOO GOSPEL MISSION: MENS AND WOMENS MINISTRIES: EMERGENCY SHELTER**WWW.KZOOGOSPEL.ORG****345-2974**

Offers emergency shelter for men, women and families. Chapel services and three free meals per day.

KALAMAZOO LOAVES AND FISHES**WWW.KZOOOLF.ORG****343-3663**

Services include Grocery Pantry Program, Mobile Food Initiative, Community Supplemental Food Program, Weekend Food Pack Program, Meal Support Program, Food Assistance Outreach Program and Summer Meal Program.

KALAMAZOO SALVATION ARMY EMERGENCY FOOD PANTRY**WWW.TSAKALAMAZOO.ORG****344-6119**

Families may receive food up to four times per year based on the number and individuals in the household.

MINISTRY WITH COMMUNITY: DROP-IN CENTER**WWW.MINISTRYWITHCOMMUNITY.ORG****343-5880**

Provides basic services to people in need in central Kalamazoo. Services include: breakfast 7:00 to 8:00 am and lunch 1:30 to 2:30pm 7 days a week, laundry, free local calls, showers, personal care items, birth certificate and identification assistance, emergency transportation, employment assistance, housing assistance, basic life skills, computer lab, substance abuse screening and treatment coordination, Social Security/Supplemental Security Income (SSI) Legal Clinic and community referrals.

PORTAGE COMMUNITY CENTER**WWW.PORTAGECOMMUNITYCENTER.ORG****323-1942**

Assists individuals and families who are at risk through a variety of support services. Programs available for youth and people with low income. Programs are free and no referrals are necessary.

SENIOR SERVICES, INC.: MEALS ON WHEELS**WWW.SENIORSERVICES1.ORG****382-0515**

Provides meals delivered for homebound older adults (those 60 and over) living in Kalamazoo County who are experiencing difficulty with meal preparation on a short, or a long-term basis. Provides up to two nutritious meals a day for up to seven days a week helping them to stay in their homes and remain independent.

VINEYARD OUTREACH MINISTRY**WWW.VINEYARDOUTREACHMINISTRY.ORG****349-2388**

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

FOSTER CARE & ADOPTION

BETHANY CHRISTIAN SERVICES: COUNSELING **WWW.BETHANY.ORG/KALAMAZOO** **372-8800**
Provides adults and children experiencing emotional, behavioral, spiritual, and/or interpersonal difficulties with counseling services.

BETHANY CHRISTIAN SERVICES: FAMILY REUNIFICATION PROGRAM **WWW.BETHANY.ORG/KALAMAZOO** **372-8800**
Staff works in homes with families whose children are returning home from foster care.

BETHANY CHRISTIAN SERVICES: FOSTER CARE PROGRAM **WWW.BETHANY.ORG/KALAMAZOO** **372-8800**
License families to provide foster care services to abused and neglected children.

BETHANY CHRISTIAN SERVICES: OLDER SPECIAL NEEDS ADOPTION PROGRAM
WWW.BETHANY.ORG/KALAMAZOO **372-8800**
Assists families in adopting children whose biological parents' rights were terminated.

BETHANY CHRISTIAN SERVICES: PREGNANCY AND FAMILY PLANNING **WWW.BETHANY.ORG/KALAMAZOO** **372-8800**
Provides free pregnancy counseling to women and men who are experiencing an unplanned pregnancy. Counseling includes educating birth parents on adoption and parenting. Offers assistance in weighing the pros and cons of each option. Clients are also linked to other resources in the community. For those birth parents who are undecided after the birth of a child, interim foster care is available for up to 30 days to allow additional time for counseling and decision making.

CATHOLIC CHARITIES: CARING NETWORK: MATERNAL SUPPORT **WWW.CATHOLICFAMILYSERVICES.ORG** **381-9800**
Caring Network offers maternal support services to people of all faiths. Services include counseling and case management, screening for postpartum depression, PPD therapy and support groups, adoption services, transitional living for pregnant women, parenting and family literacy workshops.

FAMILY ADOPTION CONSULTANTS **WWW.FACADOPT.ORG** **(586) 726-2988**
International and domestic adoption services are provided. Pregnancy counseling is also offered for women considering adoption.

FAMILY AND CHILDREN SERVICES: FOSTER CARE AND ADOPTION **WWW.FCSOURCE.ORG** **344-0202**
Provides safe and stable family-care when removal and out-of-home placement becomes necessary due to abuse, neglect or family crisis. Transitions children from foster care into families, as part of a permanency plan, following legal termination of parental rights.

HOLY CROSS CHILDREN'S SERVICES BOYSVILLE: SUPERVISED INDEPENDENT LIVING PROGRAM
WWW.HCCSNET.ORG **(877) 424-6825**
Provides opportunities to make successful transition from placement residential group home foster care to self-sufficiency in the community. Provide skills training for independent living and provide experiences that lead to increasing self-reliance and self-esteem. Also provide supervision and 24-hour on-call. Program designed for males and females 16-19 years old who are referred by the Department of Human Services and juvenile courts.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS)**WWW.MICHIGAN.GOV/DHS****337-4900**

DHS is Michigan's public assistance, child and family welfare agency. Services include: protecting children and vulnerable adults, delivering juvenile justice services, and providing support to strengthen families and individuals striving for independence. Eligibility varies per program and an interpreter, as well as literature, is available for the Spanish speaking population.

LUTHERAN SOCIAL SERVICES OF MICHIGAN: KALAMAZOO OFFICE: CHILD AND FAMILY SERVICES**345-5776**

Offers pre-placement and placement services for State of Michigan wards. LSS Kalamazoo is looking for people who are willing to adopt school age children.

LUTHERAN SOCIAL SERVICES OF MICHIGAN: KALAMAZOO OFFICE: FOSTER CARE**WWW.LSSM.ORG****345-5776**

Foster care for children birth-17 years of age; referrals from DHS or CMH agencies.

NINTH JUDICIAL CIRCUIT COURT: FAMILY DIVISION: FOSTER CARE**WWW.KALCOUNTY.COM****385-6000**

Certifies homes to be recommended for licenser. Provides training opportunities for foster families. Services youth ages 11-17 who fall under the jurisdiction of the formal court system as delinquent wards. Parents may be assessed for placement costs based on ability to pay.

SOUTHWEST MICHIGAN: CHILDREN'S TRAUMA ASSESSMENT CENTER**WWW.WMICH.EDU/TRAUMACENTER****387-7073**

Neurodevelopmental assessment of traumatized children as well as fetal alcohol syndrome assessment.

HEALTH & SAFETY EDUCATION

ALTERNATIVES WOMEN'S CARE CENTER**WWW.ALTERNATIVESSCC.ORG****345-1740**

Offers free pregnancy tests, clothing, HIV testing, prenatal classes, parenting classes, the services of a Shepherding Home - a home for pregnant girls and women, post-abortion support groups, and breastfeeding classes.

ALZHEIMER'S ASSOCIATION MICHIGAN GREAT LAKES CHAPTER**WWW.ALZ.ORG/MGIC****1-800-272-3900**

Offers community programs and services designed to meet the needs of those living with Alzheimer's, and family members, care partners, and the general public. Services include information referral, support groups, and educational programs.

ARTHRITIS FOUNDATION WEST MICHIGAN REGION**WWW.ARTHRITIS.ORG****1-800-968-3030**

Volunteers answer questions, provide information, referrals, and encouragement to people with arthritis and their family members. A self-help course is also offered that teaches skills to reduce pain, reduce physician visits, and increase the quality of life for those with arthritis. Literature is available for the Spanish speaking population.

BORGESS HEALTH ALLIANCE: BIRTH AND FAMILY EDUCATION**WWW.BORGESS.COM****226-4840**

Borgess offers a variety of classes for soon-to-be or first time parents. Topics include planning your pregnancy, preparing for labor, and learning the basics of baby care. Classes are offered at a variety of locations.

BRONSON METHODIST HOSPITAL**WWW.BRONSONHEALTH.COM****341-7654**

Bronson offers a variety of classes for soon to be or first time parents. Topics include: Basic Prenatal, Baby Basics and Successful Breastfeeding. Classes are offered at a variety of locations.

CARES: COMMUNITY AIDS RESOURCE AND EDUCATION SERVICES OF SOUTHWEST MICHIGAN

WWW.CARESSWM.ORG

381-2437

Minimize further transmission of HIV with prevention and education services. Maximize the quality of life for all persons affected by HIV through case management services.

CONSTANCE BROWN HEARING CENTERS

WWW.CBROWN.ORG

343-2601(Kalamazoo), 372-2709(Portage)

Certified audiologists assist the hard of hearing and deaf in Southwest Michigan through advanced technology. Comprehensive audiological services and hearing aids are available, as well as outreach and educational programs. Fees are dependent upon service. Financial assistance is available. Literature is also available for the Spanish speaking population.

ECUMENICAL SENIOR CENTER (ESC): SENIOR PROGRAMS

WWW.ECUMENICALSC.COM

381-9750

Services provide assistance for seniors located within the service population. Other seniors are referred to respective agencies who can provide for the requested need.

FAMILY HEALTH CENTER

WWW.FHCKZOO.COM

349-2641

Provides a seamless healthcare delivery system that is pro actively responsive to the medical, dental, and psychosocial needs of undeserved individuals, children, and families residing in Kalamazoo County. A wide range of services are provided through the combined efforts of our community under the following categories: primary care, OB/GYN, pediatrics, dental, WIC, mental health, Healthy Babies/Healthy Start, Medicaid eligibility outreach and other case management services, and health education programs. Seven locations throughout the county.

GREATER KALAMAZOO AREA: AMERICAN RED CROSS: DISASTER RELIEF

WWW.GREATERKZOOEDCROSS.ORG

353-6180

Provides 24-hour disaster relief to persons deprived of essential needs due to natural disasters such as flood, tornado, and home fires. Literature is available for the Spanish speaking population.

GREATER KALAMAZOO AREA CHAPTER OF THE AMERICAN RED CROSS: HEALTH AND SAFETY EDUCATION

WWW.GREATERKZOOEDCROSS.ORG

353-6180

Offers classes on first-aid, CPR, baby-sitting training, choking and water safety. Also offers a class on prevention of disease transmission and HIV / AIDS along with instructor certification. Costs for classes vary call for information. Literature is available for the Spanish speaking population.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES

WWW.KAZOOCMH.ORG

373-6000

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based strength-driven and collaborative. Fees for services are based upon your ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. Referral for more intensive services are made by the school-based consultant.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCES SERVICES: WRAPAROUND

WWW.KAZOOCMH.ORG

373-6000

Wraparound provides services for children with a severe emotional disturbance. Wraparound works with the Circuit Court Family Division Family Independence Agency Kalamazoo Public Schools and Kalamazoo Community Mental Health and Substance Abuse Services in helping families with severe emotionally disturbed children obtain necessary home community and school service supports.

KALAMAZOO COUNTY HEALTH DEPARTMENT

WWW.KALCOUNTY.COM/HCS

373-5200

Improves overall health of the community. Services include dental clinic, HIV/AIDS testing, immunization clinic, STD clinic, TB clinic, vision and hearing testing and maternal/child/body services.

PET POISON HELP LINE

WWW.PETPOISONHELPLINE.COM

1-800-213-6680

POISON HELP LINE

WWW.POISONHELP.HRSA/GOV

1-800-222-1222

PREVENTION WORKS INC.

WWW.PREVENTION-WORKS.ORG

388-4200

Health education services on the dangers of drugs, alcohol and violence.

HOUSING & HOMELESS EMERGENCIES

ARK SHELTER

WWW.CCDOK.ORG

1-800-873-8336

A shelter for youths ages 10-17. Provides a 21 day stay that offers counseling services for youth and family.

CATHOLIC CHARITIES DIOCESE OF KALAMAZOO: CARING NETWORK: MATERNAL SUPPORT

WWW.CCDOK.ORG

381-9800

Caring Network offers maternal support services to people of all faiths. Services include counseling and case management, screening for postpartum depression, PPD therapy and support groups, adoption services, transitional living for pregnant women, parenting and family literacy workshops.

COUNTY OF KALAMAZOO: HEALTH AND COMMUNITY SERVICES: COMMUNITY ACTION AGENCY

WWW.KALCOUNTY.COM

373-5066

Provides services to low-income families and individuals including emergency financial assistance for utilities and housing. Certifies a resident for government commodities.

DOUGLASS COMMUNITY ASSOCIATION: HOME REPAIR FOR SENIORS

WWW.DOUGLASSCOMMUNITY.ORG

343-6185

Exterior painting and minor home repair for senior citizens and people with disabilities. Services are provided by community youth hired, trained, and supervised by Douglass program staff.

HOSPITAL HOSPITALITY HOUSE OF SOUTHWEST MICHIGAN

WWW.HHHKZ.ORG

341-7811

A home away from home for patients and family members who come to Kalamazoo to receive medical treatment.

HOUSING RESOURCES INC.: ELEANOR HOUSE FAMILY SHELTER PROGRAM WWW.HOUSINGSOURCESINC.ORG 382-0287

24-bed HRI Family Shelter in a home-like setting designed to keep families together while they seek solutions to their housing crisis. Community referrals.

HOUSING RESOURCES INC.: HOUSING STABILIZATION PROGRAM

WWW.HOUSINGRESOURCESINC.ORG

382-0287

Pursues housing solutions for people overwhelmed by personal or economic crisis. Housing information, community referrals, and emergency grants for renters and homeowners help many local residents through a short-term crisis. HRI also operates an intensive transitional housing service so homeless families can achieve self-sufficiency with the benefit of up to two years of rent subsidies and support services.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS)

WWW.MICHIGAN.GOV/DHS

337-4900

DHS is Michigan's public assistance, child and family welfare agency. Services include: protecting children and vulnerable adults, delivering juvenile justice services, and providing support to strengthen families and individuals striving for independence. Eligibility varies per program and an interpreter, as well as literature, is available for the Spanish speaking population.

KALAMAZOO DEACONS CONFERENCE

WWW.KZOODC.ORG

344-7333

A social worker or direct response servant (DRS) meets with each guest to listen to their story. During the time spent with each guest, the DRS listens to the individual's immediate need for clothing, personal care or household items, furniture/appliances or financial assistance and assists by sharing information about community resources.

KALAMAZOO GOSPEL MISSION: MENS AND WOMENS MINISTRIES: EMERGENCY SHELTER

WWW.KZOOGOSPEL.ORG

345-2974

Meals and shelter for men (extension # 227), women, and children (extension # 231); long term discipleship programs for men and women, warming station during winter months, chapel services, and three free meals per day.

KALAMAZOO GOSPEL MISSION: MENS AND WOMENS MINISTRIES: LONG TERM RESIDENTIAL DISCIPLE PROGRAM

WWW.KZOOGOSPEL.ORG

345-2974

Meals and shelter for men (extension # 227), women, and children (extension # 231); long term discipleship programs for men and women, warming station during winter months, chapel services, and three free meals per day.

MICHIGAN EMERGENCY SHELTER HOTLINE

1-800-743-5837

MICHIGAN RUNAWAY ASSISTANCE HOTLINE

1-800-786-2929

MINISTRY WITH COMMUNITY: DROP- IN CENTER

WWW.MINISTRYWITHCOMMUNITY.ORG

343-5880

Provides basic services to people in need in central Kalamazoo. Services include: breakfast 7:00 to 8:00 am and lunch 1:30 to 2:30pm 7 days a week, laundry, free local calls, showers, personal care items, birth certificate and identification assistance, emergency transportation, employment assistance, housing assistance, basic life skills, computer lab, substance abuse screening and treatment coordination, Social Security/Supplemental Security Income (SSI), Legal Clinic and community referrals.

YWCA OF KALAMAZOO: DOMESTIC ASSAULT PROGRAM

WWW.YWCAKALAMAZOO.ORG

Business: 385-2869, Crisis: 385-3587

Provides counseling, a crisis line, support groups, resource referral, advocacy, and shelter for victims of domestic assault and their families.

INFORMATION & REFERRAL

ALZHEIMER'S ASSOCIATION MICHIGAN GREAT LAKES CHAPTER

WWW.ALZ.ORG/MGIC

1-800-272-3900

Offers community programs and services designed to meet the needs of those living with Alzheimer's, and family members, care partners, and the general public. Services include information referral, support groups, and educational programs.

AUTISM SOCIETY OF KALAMAZOO/BATTLE CREEK

WWW.ASA-KAL.ORG

364-6317

Provides information and support to parents of children with autism.

CARES: COMMUNITY AIDS RESOURCE AND EDUCATION SERVICES OF SOUTHWEST MICHIGAN

WWW.CARESSWM.ORG

381-2437

Minimize further transmission of HIV with prevention and education services. Maximize the quality of life for all persons affected by HIV through case management services.

CHILD CARE RESOURCES: CHILD INFORMATION AND REFERRAL SERVICE

WWW.CCR4KIDS.ORG

349-3296

Advocates for quality child care in the community by educating parents about care and providing them with referrals to licensed care. Child Care Resources offers training to child care providers about best practices in the field of child care and early childhood education.

COMSTOCK COMMUNITY CENTER

WWW.COMSTOCKCC.COM

345-8556

Develops resources and provides a setting for education, recreation, social events, human service, and life long learning activities to enhance the lives of community members and build a healthier community

COUNTY OF KALAMAZOO: HEALTH AND COMMUNITY SERVICES: COMMUNITY ACTION BUREAU

WWW.KALCOUNTY.COM/HSD

373-5200

Provides services to low income families and individuals including emergency financial assistance for utilities and housing. Certifies residents for government commodities.

ECUMENICAL SENIOR CENTER (ESC): SENIOR PROGRAMS

WWW.ECUMENICALSC.ORG

381-9750

Services provide assistance for seniors located within the service population. Other seniors are referred to respective agencies who can provide for the requested need.

FAIR HOUSING CENTER OF SOUTHWEST MICHIGAN

WWW.FHCSWM.ORG

276-9100

Fair housing education and enforcement services to assist people who believe they have experienced housing discrimination.

FAMILY AND CHILDREN SERVICES: THE COUNSELING CENTER**WWW.FCSOURCE.ORG****344-0202**

Provides a wide variety of counseling services including individual, couple, and family counseling, psychological testing, and psychiatric services.

FAMILY HEALTH CENTER**WWW.FHCKZOO.COM****349-2641**

Provides a seamless healthcare delivery system that is pro actively responsive to the medical, dental, and psychosocial needs of undeserved individuals, children, and families residing in Kalamazoo County. A wide range of services are provided through the combined efforts of our community under the following categories: primary care, OB/GYN, pediatrics, dental, WIC, mental health, Healthy Babies/Healthy Start, Medicaid eligibility outreach and other case management services, and health education programs. Seven locations throughout the county.

HOUSING RESOURCES INC.: FAMILY SHELTER PROGRAM**WWW.HOUSINGRESOURCESINC.ORG****382-5609**

24-bed HRI Family Shelter in a home-like setting designed to keep families together while they seek solutions to their housing crisis. Also provides community referrals.

HOUSING RESOURCES INC.: HOUSING STABILIZATION PROGRAM**WWW.HOUSINGRESOURCESINC.ORG****382-0287**

Pursues housing solutions for people overwhelmed by personal or economic crisis. Housing information, community referrals, and emergency grants for renters and homeowners help many local residents through a short-term crisis. HRI also operates an intensive transitional housing service so homeless families can achieve self-sufficiency with the benefit of up to two years of rent subsidies and support services.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES**WWW.KAZOOCMH.ORG****373-6000**

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based strength-driven and collaborative. Fees for services are based upon your ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. Referral for more intensive services are made by the school-based consultant.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES: WRAPAROUND**WWW.KAZOOCMH.ORG****373-6000**

Wraparound provides services for children with a severe emotional disturbance. Wraparound works with the Circuit Court Family Division Family Independence Agency Kalamazoo Public Schools and Kalamazoo Community Mental Health and Substance Abuse Services in helping families with severe emotionally disturbed children obtain necessary home community and school service supports that they need and wish to have.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES: HEALTHY BABIES / HEALTHY START**WWW.KALCOUNTY.COM****373-5279**

Case management and education services for pregnant mothers and infants.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: LONG-TERM CARE OMBUDSMAN

WWW.KALCOUNTY.COM/AAA

373-5161

Helps consumers resolve concerns about care, services, rights, admission and discharge procedures, and also works to improve long term care.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: REGION 3A AREA AGENCY ON AGING

WWW.KALCOUNTY.COM/AAA

373-5173

Provides information and referrals to services and resources throughout Kalamazoo County. Administers federal and state funds to help elders maintain independence.

KALAMAZOO COUNTY CHILD ABUSE AND NEGLECT PREVENTION COUNCIL: (KCAN)

WWW.KALAMAZOOCAN.COM

552-4430

Provides information and referral services regarding child abuse and neglect, the prevention of and treatment. CAN's services include: parenting education materials, a speakers bureau, trainings for mandated reporters, Baby Think It Over dolls for loan, Kids are Special sexual abuse prevention program for preschoolers, You are Special sexual abuse prevention coloring books, Caught in the Act positive parenting recognition program, and creator of the Family Help Book resource guide.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS)

WWW.MICHIGAN.GOV/DHS

337-4900

DHS is Michigan's public assistance, child and family welfare agency. Services include: protecting children and vulnerable adults, delivering juvenile justice services, and providing support to strengthen families and individuals striving for independence. Eligibility varies per program and an interpreter, as well as literature, is available for the Spanish speaking population.

KALAMAZOO DEACONS CONFERENCE

WWW.KZODC.ORG

344-7333

A social worker or direct response servant (DRS) meets with each guest to listen to their story. During the time spent with each guest, the DRS listens to the individual's immediate need for clothing, personal care or household items, furniture/appliances or financial assistance and assists by sharing information about community resources.

KALAMAZOO DROP-IN CHILD CARE CENTER

WWW.KDCCC.ORG

382-3640

Free, short term child care for low-income families with children from six weeks through the age of 5. Parents are able to place their children in the care of the qualified KDCCC staff while they search for jobs, seek housing, attend appointments, or take a healthy break from the demands of parenting.

MICHIGAN STATE UNIVERSITY: SCHOOL OF SOCIAL WORK: KINSHIP CARE RESOURCE CENTER

WWW.KINSHIP.MSU.EDU

1-800-535-1218

Provides support for the physical, emotional, cultural, and social well-being of kinship families in the state of Michigan by linking families to community resources, providing kinship care related technical support and consultation to agencies, develop innovative, community-based research projects, and educates service providers, legislators, policy makers and community leaders about the needs of kinship families.

MINISTRY WITH COMMUNITY: DROP-IN CENTER

WWW.MINISTRYWITHCOMMUNITY.ORG

343-6073

Provides basic services to people in need in central Kalamazoo. Services include: breakfast 7:00 to 8:00 am and lunch 1:30 to 2:30pm seven days a week, laundry, free local calls, showers, personal care items, birth certificate and identification assistance, emergency transportation, employment assistance, housing assistance, basic life skills, computer lab, substance abuse screening and treatment coordination, Social Security/Supplemental Security Income (SSI) Legal Clinic and community referrals.

NATIONAL RUNAWAY SWITCHBOARD**WWW.1800RUNAWAY.ORG****1-800-786-2929**

24-hour hotline providing crisis intervention, information, referral message delivery, conferencing services and free bus rides back home for qualified youth.

PARENT TO PARENT OF SOUTHWEST MICHIGAN**WWW.P2PSWMI****345-8950**

Promotes opportunities for children with disabilities and special needs to fully participate in society through the support and education of families and communities. Provides services at no cost to families who have children with disabilities or special needs.

SALVATION ARMY: SOCIAL SERVICES: EMERGENCY UTILITY ASSISTANCE**WWW.TSAKALAMAZOO.ORG****344-6119**

Provides emergency assistance for utilities, food, clothing, personal needs, and disaster relief.

VINE NEIGHBORHOOD ASSOCIATION, INC.**WWW.VINENEIGHBORHOOD.ORG****349-8463**

Provides information, assistance, and referrals to Vine Neighborhood residents in order to improve the overall quality of life. Many programs are held throughout the year.

VINEYARD OUTREACH MINISTRY**WWW.VINEYARDOUTREACHMINISTRY.ORG****349-2388**

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

VOLUNTEER KALAMAZOO**WWW.VOLUNTEERKALAMAZOO.ORG****382-8350**

Provides information about local volunteer opportunities and volunteer management resources for nonprofit organizations. Also, promotes volunteer recognition programs.

YWCA OF KALAMAZOO: DOMESTIC ASSAULT PROGRAM**WWW.YWCAKALAMAZOO.ORG****Business: 385-2869, Crisis: 385-3587**

Provides counseling, a crisis line, support groups, resource referral, advocacy, and shelter for victims of domestic assault and their families.

YWCA OF KALAMAZOO: MENTORING PROGRAM**WWW.YWCAKALAMAZOO.ORG****345-6025**

Provides mentoring on economic and personal self-sufficiency for adult non-traditional female students and teenage girls. There is access to an interpreter and literature for the Spanish speaking population.

YWCA OF KALAMAZOO: RACIAL JUSTICE INITIATIVES COMMUNITY EDUCATION AND AWARENESS**WWW.YWCAKALAMAZOO.ORG****345-5595**

Provides education, recognition, and self-enrichment programs for members and the community, as well as advocacy and public awareness on mission and program-related issues. Our hallmark programs are based on racial justice and women's economic empowerment.

YWCA OF KALAMAZOO: SEXUAL ASSAULT PROGRAM**WWW.YWCAKALAMAZOO.ORG****345-3036**

Provides 24-hour non-hospital based forensic examinations and support to sexual assault victims 13 years of age and older female and male crisis counseling 24-hour crisis line support groups resources referrals and advocacy for victims and survivors of sexual assault and their family and friends. There is access to an interpreter and literature for the Spanish speaking population.

LEARNING DISABILITIES

DISABILITY NETWORK SOUTHWEST MICHIGAN: DISABILITY RIGHTS ADVOCACY

WWW.DNSWM.ORG

345-1516

Provides employment accommodation, accessibility advocacy, school accessibility, and accessibility evaluations on buildings. Assists people in understanding their rights as people with disabilities.

DISABILITY NETWORK SOUTHWEST MICHIGAN: SKILL TRAINING

WWW.DRCCIL.ORG

345-1516

Independent Living Specialists provide support to persons with disabilities in areas such as personal care, financial management, household management, health care management, social skills and how to access community supports.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES

WWW.KAZOOCMH.ORG

373-6000

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based strength-driven and collaborative. Fees for services are based upon your ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. Referral for more intensive services are made by the school-based consultant.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES: WRAPAROUND

WWW.KAZOOCMH.ORG

373-6000

Wraparound provides services for children with a severe emotional disturbance. Wraparound works with the Circuit Court Family Division Family Independence Agency Kalamazoo Public Schools and Kalamazoo Community Mental Health and Substance Abuse Services in helping families with severe emotionally disturbed children obtain necessary home community and school service supports that they need and wish to have.

KALAMAZOO METRO TRANSIT: TRANSPORTATION: METRO VAN

WWW.KMETRO.ORG

337-8477

Curb-to-curb transit service for individuals with disabilities, who because of their disability, are unable to use fixed-route bus service.

LEARNING DISABILITIES ASSOCIATION OF MICHIGAN

WWW.LDAOFMICHIGAN.ORG

1-888-597-7809

Enhances the quality of life for individuals with learning disabilities and their families through advocacy, education, training, service, and supportive research.

PARENT TO PARENT OF SOUTHWEST MICHIGAN

WWW.P2PSWMI.ORG

345-8950

Promotes opportunities for children with disabilities and special needs to fully participate in society through the support and education of families and communities. Provides services at no cost to families who have children with disabilities or special needs.

SPECIALIZED LANGUAGE DEVELOPMENT CENTER (SLD): ONE-TO-ONE TUTORING

WWW.SLDCENTER.ORG

345-2661

One-to-one tutoring in reading writing and spelling for those with dyslexia or other unique learning styles based on the Orton-Gillingham approach. Accredited by the International Multisensory Structured Language Education Council.

LEGAL AID OR DISPUTE RESOLUTION

GRYPHON PLACE: DISPUTE RESOLUTION SERVICES

WWW.GRYPHON.ORG

381-1510

Attempts to resolve and reduce conflicts in the community. Types of disputes that can be resolved through mediation are landlord- tenant disputes, family conflicts, neighborhood disputes, small claims and general civil court cases, contract disputes, and school conflicts.

KALAMAZOO COUNTY BAR ASSOCIATION: FREE LEGAL CLINICS

WWW.KALAMAZOOBAR.ORG

381-4693

Sponsors free legal clinics for individuals who cannot afford an attorney. Attorneys will consult with individuals for 20-30 minutes and will provide advice to help solve the problem. To attend, please contact one of the host locations: the Kalamazoo Public Library (553-7920), the Powell Library (553-7960), Douglass Community Association (343-6185), or Portage Community Center (323-1942).

LEGAL AID OF WESTERN MICHIGAN

WWW.LEGALAIDWESTMICH.ORG

1-888-783-8190

Provides a full range of legal assistance to eligible low income individuals and seniors in non-criminal, non-fee generating matters clients. Services include: counsel and advice--including telephone intake, advice and brief service, representation in cases with administrative agencies, and representation in Michigan Courts.

MEDICAL CARE

ARTHRITIS FOUNDATION WEST MICHIGAN REGION

WWW.ARTHRITIS.ORG

1-800-968-3030

Volunteers answer questions, provide information, referrals, and encouragement to people with arthritis and their family members. A self help course is also offered that teaches skills to reduce pain, reduce physician visits, and increase the quality of life for those with arthritis. Literature is available for the Spanish speaking population.

BORGESS: VISITING NURSES ASSOCIATION: HOME CARE

WWW.BORGESS.COM

343-1369

Provides assistance with activities of daily living in the home.

CONSTANCE BROWN HEARING CENTERS

WWW.CBROWN.ORG

343-2601 or 1-877-343-2601

Certified audiologists Assist the hard of hearing and deaf in Southwest Michigan through advanced technology. Comprehensive audiological services and hearing aids are available, as well as outreach and educational programs. Fees are dependent upon service. Financial assistance is available. Literature is also available for the Spanish speaking population.

DISABILITY NETWORK SOUTHWEST MICHIGAN: HEALTH ANSWERS

WWW.DRCCIL.ORG

345-1516 or 1-800-394-7450

Provides general health care information and physician referrals, a consumer library, internet access, reading area, and audiovisual resources for public use.

EARLY HEARING DETECTION & INTERVENTION PROGRAM

1-517-335-8884 (TTY 517-335-8246)

ELIZABETH UPJOHN COMMUNITY HEALING CENTER INFANT AND FAMILY SUPPORT: EARLY INTERVENTION PROGRAM

WWW.COMMUNITYHEALINGCENTER.ORG

343-1651 ext.129

A case management program for parents struggling with mental illness or developmental delays. EIP is open to parents with children from birth to 18 years of age and offers home-based services from licensed counselors social workers, and nurses. Also offered are support groups, monthly newsletter, emergency assistance, and linking and coordinating of services from medical, mental health, and school providers.

FAMILY HEALTH CENTER

WWW.FHCKZOO.ORG

349-2641

Provides a seamless healthcare delivery system that is pro actively responsive to the medical, dental, and psychosocial needs of underserved individuals, children, and families residing in Kalamazoo County. A wide range of services are provided through the combined efforts of our community under the following categories: primary care, OB/GYN, pediatrics, dental, WIC, mental health, Healthy Babies/Healthy Start, Medicaid eligibility outreach and other case management services, and health education programs. Seven locations throughout the county.

HOSPITAL HOSPITALITY HOUSE OF SOUTHWEST MICHIGAN

WWW.HHHKZ.ORG

341-7811

A home away from home for patients and family members who come to Kalamazoo to receive medical treatment.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES: IMMUNIZATION CLINICS

WWW.KALCOUNTY.COM/HCS/IMMUNIZATIONCLINIC.HTM

373-5264 or 373-5239

Provides vaccines to children and adults who have Medicaid, no insurance, or who are Native Alaskan or Native American Indian. Call for an appointment.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: CHILDREN'S SPECIAL HEALTH CARE SERVICES

WWW.MICHIGAN.GOV/MDCH

373-5010

Pays for specialized medical treatment, equipment, and supplies for children with long-term health conditions. Case management is offered to assist families in problem solving, obtaining needed services, and developing self-advocacy skills for maximum independence. Eligibility varies per client. An interpreter may be available for the other language speaking population upon prior request.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: DENTAL CLINIC

WWW.KALCOUNTY.COM/HCS/DENTAL.HTM

373-5217

Provides preventative, restorative, and extraction dental services. This fee for service dental clinic accepts Medicaid and sliding scale fees to reduce the cost of dental services for clients.

KALAMAZOO VALLEY COMMUNITY COLLEGE (KVCC): DENTAL HYGIENE CLINIC

WWW.PUMA.KVCC.EDU/DENTAL/DENTAL.HTM

488-4338

Provides complete dental hygiene care for a reasonable fee. Services include but are not limited to: education in preventive dental care, polishing of fillings, nutritional counseling, fluoride treatment, periodontal rechecks, athletic mouth guards, tooth desensitization, sealants, bite wings, oral examinations, and whitening tray kits.

PLANNED PARENTHOOD OF SOUTH CENTRAL MICHIGAN: REPRODUCTIVE HEALTH CARE & EDUCATION

WWW.PPSCM.ORG

372-1200

Provides comprehensive reproductive and related health care services which protect the privacy and rights of each individual, and ensures that every child is wanted through personal choice. Educational services are no charge, donation or low fee. Medical services are charged on a sliding fee scale, according to income, with some subsidized totally for those at 100% poverty. Many insurances and Medicaid are accepted. An interpreter as well as literature are available for the Spanish speaking population.

THE JIM GILMORE JR. COMMUNITY HEALING CENTER: SUBSTANCE ABUSE COUNSELING

WWW.COMMUNITYHEALINGCENTER.ORG

382-9820

Provides detoxification and residential substance abuse treatment for adults. Fees are based on a sliding scale. Insurance, self-pay, and Medicaid are accepted.

WESTERN MICHIGAN UNIVERSITY (WMU): UNIFIED CLINICS

WWW.WMICH.EDU/HHS/UNIFIEDCLINICS

387-7000

Programs provide clinical services including speech therapy, audiology, low-vision, occupational therapy, geriatric services, children's trauma assessment services, disability services, and substance abuse counseling. Students are trained and supervised by faculty.

MENTAL HEALTH & COUNSELING

ARK SHELTER

WWW.CCDOK.ORG

1-800-873-8336

A youth shelter for teens ages 10-17. Provides a 21 day stay that offers counseling services for youth and family. Please call for an assessment appointment.

BETHANY CHRISTIAN SERVICES: PREGNANCY AND FAMILY PLANNING

WWW.BETHANY.ORG/KALAMAZOO

1-800-238-4269

Provides free pregnancy counseling to women and men who are experiencing an unplanned pregnancy. Counseling includes educating birth parents on adoption and parenting. Offers assistance in weighing the pros and cons of each option. Clients are also linked to other resources in the community. For those birth parents who are undecided after the birth of a child, interim foster care is available for up to 30 days to allow additional time for counseling and decision making.

CATHOLIC CHARITIES: CARING NETWORK: MATERNAL SUPPORT

WWW.CATHOLICFAMILYSERVICES.COM

381-1234

Caring Network offers maternal support services to people of all faiths. Services include counseling and case management, screening for postpartum depression, PPD therapy and support groups, adoption services, transitional living for pregnant women, parenting and family literacy workshops.

CHILD AND FAMILY PSYCHOLOGICAL SERVICES: COUNSELING

WWW.CHILDANDFAMILYPSYCH.COM

372-4140

Provides support groups for sexually abused kids. Counseling services are also offered on issues such as angry kids and teens, Attention Deficit Hyperactivity Disorder, anxiety, depression, suicide, marriage and relationships, schizophrenia, job stress, bipolar disorder, kids with special needs, gay and lesbian issues, grief, Obsessive Compulsive Disorder, Post Traumatic Stress Disorder and stress.

DISABILITY NETWORK SOUTHWEST MICHIGAN: DISABILITY RIGHTS ADVOCACY

WWW.DRCCIL.ORG

345-1516

Provides employment accommodation, accessibility advocacy, school accessibility, and accessibility evaluations on buildings. Assists people in understanding their rights as people with disabilities.

DISABILITY NETWORK SOUTHWEST MICHIGAN: SKILL TRAINING

WWW.DRCCIL.ORG

345-1516

Independent Living Specialists provide support to persons with disabilities in areas such as personal care, financial management, household management, health care management, social skills and how to access community supports.

DOUGLASS COMMUNITY ASSOCIATION: FAMILY AND COMMUNITY COUNSELING

WWW.DOUGLASSCOMMUNITY.ORG

343-6185

Services are provided with the belief that all individuals have: strengths they can build upon, the right to be treated with dignity and respect, unique needs, the capacity to find solutions and the ability to make choices and accept responsibilities. Services include: individual, couple, family and group therapy, a psychological evaluation, career/vocational evaluations, psychiatric services, referrals, consultation and coordination with other providers. Domestic violence treatment group also offered.

FAMILY AND CHILDREN SERVICES: FAMILY AND COMMUNITY TREATMENT (FACT)

WWW.FCSOURCE.ORG

344-0202

As a comprehensive, home-based treatment program, services may include 24 hour crisis intervention, individual, group, family and play therapy, case management services, case aid support, 24-hour on-call availability, advocacy, and referrals to community supports.

FAMILY AND CHILDREN SERVICES: MOBILE CRISIS RESPONSE

WWW.FCSOURCE.ORG

Access #s 373-6000 or 1-888-373-6200

24-hour rapid response team for youth in Kalamazoo County facing a mental health crisis. Provides immediate crisis intervention and clinical assessments. Assists families in developing practical safety crisis plans, and provides interim follow-up services.

FAMILY AND CHILDREN SERVICES: THE COUNSELING CENTER

WWW.FCSOURCE.ORG

344-0202

Provides a wide variety of counseling services including individual, couple, and family counseling, psychological testing, and psychiatric services.

JUST FOR KIDS HOTLINE

1-888-594-5437

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES

WWW.KAZOOCMH.ORG

373-6000

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based strength-driven and collaborative. Fees for services are based upon your ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. Referral for more intensive services are made by the school-based consultant.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES: WRAPAROUND

WWW.KAZOOCMH.ORG

373-6000

Wraparound provides services for children with a severe emotional disturbance. Wraparound works with the Circuit Court Family Division Family Independence Agency Kalamazoo Public Schools and Kalamazoo Community Mental Health and Substance Abuse Services in helping families with severe emotionally disturbed children obtain necessary home community and school service supports that they need and wish to have.

KPEP: PSYCHOLOGICAL SUBSTANCE ABUSE SERVICES

WWW.KPEP.COM

383-2204

Provides domestic violence, anger management, and substance abuse services. Community service participation opportunities at local organizations also provided.

NATIONAL SUICIDE PREVENTION LIFELINE

WWW.SUICIDEPREVENTIONLIFELINE.ORG

1-800-273-8255

WESTERN MICHIGAN UNIVERSITY (WMU): CENTER FOR COUNSELING AND PSYCHOLOGICAL SERVICES (CCPS)

WWW.WMICH.EDU/CECP

387-5105

As a service, training and research component of the Department of Counselor Education and Counseling Psychology, CCPS provides practical training opportunities for graduate students by offering affordable mental health services to children, adolescents and adult residents of southwestern Michigan.

YWCA OF KALAMAZOO: DOMESTIC ASSAULT PROGRAM

WWW.YWCAKALAMAZOO.ORG

Business: 385-2869, Crisis: 385-3587

Provides counseling, a crisis line, support groups, resource referral, advocacy, and shelter for victims of domestic assault and their families.

YWCA OF KALAMAZOO: SEXUAL ASSAULT PROGRAM

WWW.YWCAKALAMAZOO.ORG

345-3036

Provides 24 hour non-hospital based forensic examinations and support to sexual assault victims 13 years of age and older female and male crisis counseling 24-hour crisis line support groups resources referrals and advocacy for victims and survivors of sexual assault and their family and friends. There is access to an interpreter and literature for the Spanish speaking population.

MENTORING AND/OR TUTORING

BETHANY CHRISTIAN SERVICES: EDUCATION CLASSES

WWW.BETHANY.ORG/KALAMAZOO

372-8800

Multi-session supportive parenting classes for adoptive parents, teens, and pre-teens.

BIG BROTHERS BIG SISTERS: A COMMUNITY OF CARING

WWW.BBBSMI.ORG

382-6800

Creates, develops, and nurtures quality relationships between children and mentors in order to guide each child in becoming a responsible, socially competent, and caring adult. Accepts children between the ages of 5 and 17. There is no cost to participate in the program.

CATHOLIC CHARITIES DIOCESE OF KALAMAZOO: CARING NETWORK: MATERNAL SUPPORT WWW.CCDOK.ORG 381-1234

Caring Network offers maternal support services to people of all faiths. Services include counseling and case management, screening for postpartum depression, PPD therapy and support groups, adoption services, transitional living for pregnant women, parenting and family literacy workshops.

CHILD AND FAMILY PSYCHOLOGICAL SERVICES: COUNSELING WWW.CHILDANDFAMILYPSYCH.COM 372-4140

Provides support groups for sexually abused kids. Counseling services are also offered on issues such as angry kids and teens, Attention Deficit Hyperactivity Disorder, anxiety, depression, suicide, marriage and relationships, schizophrenia, job stress, bipolar disorder, kids with special needs, gay and lesbian issues, grief, Obsessive Compulsive Disorder, Post Traumatic Stress Disorder and stress.

ELIZABETH UPJOHN COMMUNITY HEALING CENTER: INFANT AND FAMILY SUPPORT: PARENTS AS PARTNERS

WWW.COMMUNITYHEALINGCENTER.COM 343-1651 ext.155

Designed to assist new parents in at-risk families with an infant born at Borgess or Bronson Hospitals. Also offers parents support through a weekly or biweekly home visitation program, parent support groups, and monthly newsletter.

FAMILY AND CHILDREN SERVICES: RESPITE SERVICES WWW.FCSOURCE.ORG 344-0202

Services offered to seriously emotionally disturbed and developmentally disabled children with the intent of enhancing social, life and community integration skills as well as providing a break from care giving responsibilities for the families.

NINTH JUDICIAL CIRCUIT COURT: FAMILY DIVISION'S FIELD SERVICES: YOUTHFUL OFFENDERS TRANSITIONS PROGRAM 385-6058

Support services offered via the program include treatment, education, employment, and independent living skills for youth offenders involved currently or prior in the courts. The transition plan will focus on activities, opportunities, and skill-building techniques that promote independent self-support and a healthy lifestyle, while minimizing factors associated with criminal behavior.

PARENT TO PARENT OF SOUTHWEST MICHIGAN WWW.P2PSWMI.ORG 345-8950

Promotes opportunities for children with disabilities and special needs to fully participate in society through the support and education of families and communities. Provides services at no costs to families who have children with disabilities or special needs.

SPECIALIZED LANGUAGE DEVELOPMENT CENTER (SLD): ONE-TO-ONE TUTORING WWW.SLDCENTER.ORG 345-2661

One-to-one tutoring in reading writing and spelling based on the Orton-Gillingham approach. Accredited by the International Multisensory Structured Language Education Council.

VINEYARD OUTREACH MINISTRY WWW.VINEYARDOUTREACHMINISTRY.ORG 349-2388

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

YWCA OF KALAMAZOO: MENTORING PROGRAM WWW.YWCAKALAMAZOO.ORG 345-6025

Provides mentoring on economic and personal self-sufficiency for adult non-traditional female students and teenage girls. There is access to an interpreter and literature for the Spanish speaking population.

PARENTING / CARETAKER EDUCATION & SUPPORT

FAMILY AND CHILDREN SERVICES: COMMUNITY LIVING AND SUPPORT TRAINING **WWW.FCSSOURCE.ORG** **344-0202**

Services for children and youth with a serious emotional disturbance and/or developmental disability. Social, life and community skills are developed and improved, while providing a break from care giving responsibilities for the family.

GRYPHON PLACE: HELP LINE

WWW.GRYPHON.ORG

211

24-hour crisis intervention and information & referral help line for parents and caregivers who need someone to talk with when they are feeling overwhelmed with the many demands of parenting. Youth and others concerned about the welfare of a child/children may call this line and be connected to the Child Protective Services office for the county in which the abuse, neglect or exploitation occurs/may be occurring. Hospitals, police, and other agencies also use this line to locate the CPS office for the appropriate county in the State of Michigan.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES

WWW.KAZOOCMH.ORG

373-6000

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based strength-driven and collaborative. Fees for services are based upon your ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. Referral for more intensive services are made by the school-based consultant.

KALAMAZOO COUNTY CHILD ABUSE AND NEGLECT PREVENTION COUNCIL: (KCAN)

WWW.KALAMAZOOCAN.COM

552-4430

Provides information and referral services regarding child abuse and neglect, the prevention of and treatment. CAN's services include: parenting education materials, a speakers bureau, trainings for mandated reporters, Baby Think It Over dolls for loan, Kids are Special sexual abuse prevention program for preschoolers, You are Special sexual abuse prevention coloring books, Caught in the Act positive parenting recognition program, and creator of the Family Help Book resource guide.

KALAMAZOO DROP-IN CHILD CARE CENTER

WWW.KDCCC.ORG

382-3640

Free, short term child care for low-income families with children from six weeks through the age of 5. Parents are able to place their children in the care of the qualified KDCCC staff while they search for jobs, seek housing, attend appointments, or take a healthy break from the demands of parenting. Multi-week parenting education classes are also offered.

KALAMAZOO ADULT LITERACY COLLABRATIVE

WWW.KALAMAZOOLITERACY.ORG

382-0490 Ext 222

Provides comprehensive adult literacy services by establishing a central point for referring services.

LUTHERAN CHILD & FAMILY SERVICE OF MICHIGAN: KALAMAZOO OFFICE

345-5776

Offers pre-placement and placement services for State of Michigan wards. LAS Kalamazoo is looking for people who are willing to adopt school age children.

MICHIGAN STATE UNIVERSITY: SCHOOL OF SOCIAL WORK: KINSHIP CARE RESOURCE CENTER

WWW.KINSHIP.MSU.EDU

1-800-535-1218

Provides support for the physical, emotional, cultural, and social well-being of kinship families in the state of Michigan by linking families to community resources, providing kinship care related technical support and consultation to agencies, develop innovative, community-based research projects, and educates service providers, legislators, policy makers and community leaders about the needs of kinship families.

NATIONAL ASSOCIATION FOR PARENTS OF CHILDREN WITH VISUAL IMPAIRMENT

1-800-562-6265

PARENT TO PARENT OF SOUTHWEST MICHIGAN

WWW.P2PSWMI.ORG

345-8950

Promotes opportunities for children with disabilities and special needs to fully participate in society through the support and education of families and communities. Provides services at no costs to families who have children with disabilities or special needs.

PREVENTION WORKS INC.

WWW.PREVENTION-WORKS.ORG

388-4200

Health education programming for youth and families.

PREGNANCY / FAMILY PLANNING / ADOPTION

ALTERNATIVES OF KALAMAZOO

WWW.ALTERNATIVESCC.ORG

345-0725

Offers free pregnancy tests, clothing, HIV testing, prenatal classes, parenting classes, post-abortion support groups, and breastfeeding classes and Shepherding Homes.

BETHANY CHRISTIAN SERVICES: COUNSELING

WWW.BETHANY.ORG/KALAMAZOO

372-8800

Provides adults and children experiencing emotional, behavioral, spiritual, and/or interpersonal difficulties with counseling services.

BETHANY CHRISTIAN SERVICES: OLDER SPECIAL NEEDS ADOPTION PROGRAM

WWW.BETHANY.ORG/KALAMAZOO

372-8800

Assists families in adopting children whose biological parents' rights were terminated.

BETHANY CHRISTIAN SERVICES: PREGNANCY AND FAMILY PLANNING

WWW.BETHANY.ORG/KALAMAZOO

372-8800

Provides free pregnancy counseling to women and men who are experiencing an unplanned pregnancy. Counseling includes educating birth parents on adoption and parenting. Offers assistance in weighing the pros and cons of each option. Clients are also linked to other resources in the community. For those birth parents who are undecided after the birth of a child, interim foster care is available for up to 30 days to allow additional time for counseling and decision making.

BORGESS HEALTH ALLIANCE: BIRTH AND FAMILY EDUCATION

WWW.BORGESS.COM

226-5426

Borgess offers a variety of classes for soon-to-be or first time parents. Topics include planning your pregnancy, preparing for labor, and learning the basics of baby care. Classes are offered at a variety of locations.

BRONSON METHODIST HOSPITAL: FAMILY CENTERED EDUCATION

WWW.BRONSONHEALTH.COM

341-7521

Helps prepare families as they plan to have and care for a baby. Several different classes and programs are offered such as: Boot Camp for New Dads, Safe Sitter, Adventures in Multiples, Baby Basics, and Suddenly Siblings.

BRONSON METHODIST HOSPITAL: BIRTH PLACE AT BRONSON: SHARE PREGNANCY AND INFANT LOSS SUPPORT

WWW.BRONSONHEALTH.COM

341-6639

A monthly bereavement support group for parents experiencing the loss of a baby during pregnancy or up to 1 year of age through neonatal death or SLDS. Two memorial services open to community annually.

CATHOLIC CHARITIES OF KALAMAZOO: CARING NETWORK: MATERNAL SUPPORT

WWW.CCDOK.ORG

381-1234

Caring Network offers maternal support services to people of all faiths. Services include counseling and case management, screening for postpartum depression, PPD therapy and support groups, adoption services, transitional living for pregnant women, parenting and family literacy workshops.

ELIZABETH UPJOHN COMMUNITY HEALING CENTER INFANT AND FAMILY SUPPORT: EARLY INTERVENTION PROGRAM

WWW.COMMUNITYHEALINGCENTER.ORG

343-1651 ext.129

A case management program for parents struggling with mental illness or developmental delays. EIP is open to parents with children from birth to 18 years of age and offers home-based services from licensed counselors social workers, and nurses. Also offered are support groups, monthly newsletter, emergency assistance, and linking and coordinating of services from medical, mental health, and school providers.

FAMILY ADOPTION CONSULTANTS

WWW.FACADOPT.ORG

586-726-2988

International and domestic adoption services are provided. Pregnancy counseling is also offered for women considering adoption.

FAMILY HEALTH CENTER

349-2641

Provides a seamless healthcare delivery system that is pro actively responsive to the medical, dental, and psychosocial needs of underserved individuals, children, and families residing in Kalamazoo County. A wide range of services are provided through the combined efforts of our community under the following categories: primary care, OB/GYN, pediatrics, dental, WIC, mental health, Medicaid eligibility outreach and other case management services, and health education programs. Please call for more information about eligibility for any of these programs.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES: HEALTHY BABIES/HEALTHY START

WWW.KALCOUNTY.COM

373-5279

Case management and education services for pregnant mothers and infants.

PLANNED PARENTHOOD OF SOUTH CENTRAL MICHIGAN: REPRODUCTIVE HEALTH CARE & EDUCATION

WWW.PPSCM.ORG

372-1200

Provides comprehensive reproductive and related health care services which protect the privacy and rights of each individual, and ensures that every child is wanted through personal choice. Educational services are no charge, donation or low fee. Medical services are charged on a sliding fee scale, according to income, with some subsidized totally for those at 100% poverty. Many insurances and Medicaid are accepted. An interpreter as well as literature are available for the Spanish speaking population.

PREVENTION WORKS INC.

WWW.PREVENTION-WORKS.ORG

388-4200

Health education programming for youth and families.

SELF HELP & SUPPORT GROUPS

AL-ANON

WWW.AL-ANON.ALATEEN.ORG

1-800-344-2666

Offers hope and help to families and friends of alcoholics.

ALCOHOLICS ANONYMOUS (AA)

WWW.AA.ORG

343-2711

Fellowship of men and women sharing experience, strength, and hope to solve common problems and to help others recover from alcoholism, narcotics, and other substance abuse issues. Not allied with any sect, denomination, political organization, or institution. AA does not engage in any controversy or endorse or oppose causes.

ALZHEIMER'S ASSOCIATION MICHIGAN GREAT LAKES CHAPTER

WWW.ALZ.ORG

342-1482

Offers community programs and services designed to meet the needs of those living with Alzheimer's, and family members, care partners, and the general public. Services include information referral, support groups, and educational programs.

AMERICAN CANCER SOCIETY (ACS): SOUTHWEST MICHIGAN AREA SERVICE CENTER WWW.CANCER.ORG **349-8719**

A nationwide community-based voluntary health organization, ACS is dedicated to eliminating cancer as a major health problem by preventing cancer, saving lives and diminishing suffering from cancer through research, education, advocacy and service. Transportation and lodging.

ARTHRITIS FOUNDATION WEST MICHIGAN REGION

WWW.ARTHRITIS.ORG

1-800-968-3030

Volunteers answer questions, provide information, referrals, and encouragement to people with arthritis and their family members. A self help course is also offered that teaches skills to reduce pain, reduce physician visits, and increase the quality of life for those with arthritis. Literature is available for the Spanish speaking population.

BRONSON METHODIST HOSPITAL: FAMILY CENTERED EDUCATION

WWW.BRONSONHEALTH.COM

341-7521

Helps prepare families as they plan to have and care for a baby. Several different classes and programs are offered such as: Boot Camp for New Dads, Safe Sitter, Adventures in Multiples, Baby Basics, and Suddenly Siblings. Prices range from free to \$40.

BRONSON METHODIST HOSPITAL: BIRTH PLACE AT BRONSON: SHARE PREGNANCY AND INFANT LOSS SUPPORT

WWW.BRONSONHEALTH.COM

341-6639

A monthly bereavement support group for parents experiencing the loss of a baby during pregnancy or up to 1 year of age through neonatal death or SLDS. Two memorial services open to community annually.

CARES: COMMUNITY AIDS RESOURCE AND EDUCATION SERVICES OF SOUTHWEST MICHIGAN

WWW.CARESSWM.ORG

381-2437

Minimize further transmission of HIV with prevention and education services. Maximize the quality of life for all persons affected by HIV through case management services.

CATHOLIC CHARITIES DIOCESE OF KALAMAZOO: CARING NETWORK: MATERNAL SUPPORT

WWW.CCDOK.ORG

381-1234

Caring Network offers maternal support services to people of all faiths. Services include counseling and case management, screening for postpartum depression, PPD therapy and support groups, adoption services, transitional living for pregnant women, parenting and family literacy workshops.

CHILD AND FAMILY PSYCHOLOGICAL SERVICES: COUNSELING

WWW.CHILDANDFAMILYPSYCH.COM

372-4140

Provides support groups for sexually abused kids. Counseling services are also offered on issues such as angry kids and teens, Attention Deficit Hyperactivity Disorder, anxiety, depression, suicide, marriage and relationships, schizophrenia, job stress, bipolar disorder, kids with special needs, gay and lesbian issues, grief, Obsessive Compulsive Disorder, Post Traumatic Stress Disorder and stress.

COVENANT SENIOR DAY PROGRAM: ADULT DAY SERVICES

WWW.COVENANTSDDP.ORG

324-3250

A day program geared towards the needs of older adults 50+ who are experiencing decreases in physical mental or social functioning especially those with Alzheimer's disease or related dementias. A fee is charged. Financial assistance may be available. A support group is also offered for anyone who cares for an elder and could benefit from support and information.

DISABILITY NETWORK SOUTHWEST MICHIGAN: DISABILITY RIGHTS ADVOCACY

WWW.DISABILITYNETWORKSWMICHIGAN.COM

345-1516

Provides employment accommodation, accessibility advocacy, school accessibility, and accessibility evaluations on buildings. Assists people in understanding their rights as people with disabilities.

DISABILITY NETWORK SOUTHWEST MICHIGAN: INFORMATION REFERRAL

WWW.DISABILITYNETWORKSWMICHIGAN.COM

345-1516

This program connects people with disabilities, their family members, and the professionals who serve them to programs, services, and information that can help with their needs, questions, and issues.

DISABILITY NETWORK SOUTHWEST MICHIGAN: SKILL TRAINING

WWW.DISABILITYNETWORKSWMICHIGAN.COM

345-1516

Independent Living Specialists provide support to persons with disabilities in areas such as personal care, financial management, household management, health care management, social skills and how to access community supports.

ECUMENICAL SENIOR CENTER (ESC): SENIOR PROGRAMS

WWW.ECUMENICALSC.ORG

381-9750

Services provide assistance for seniors located within the service population. Other seniors are referred to respective agencies who can provide for the requested need.

ELIZABETH UPJOHN COMMUNITY HEALING CENTER: CHILDREN'S ADVOCACY CENTER OF KALAMAZOO

WWW.COMMUNITYHEALINGCENTER.ORG

343-1651

Provides assessment and treatment programs for sexually abused children and non-offending family members.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES

WWW.KAZOOCMH.ORG

373-6000

Home based: Provides in-home services including individual and family therapy, behavior management, parenting skills training, case management, and possible referral for psychiatric services for children with severe emotional disturbances and their families. Services are family-based strength-driven and collaborative. Fees for services are based upon your ability to pay or health insurance coverage. Literature is available and an interpreter can be provided upon prior request. School based: Provides prevention and early intervention services to children in daycare, pre-school, and schools. Referral for more intensive services are made by the school-based consultant.

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES: CHILDREN'S SEVERE EMOTIONAL DISTURBANCE SERVICES: WRAPAROUND

WWW.KAZOOCMH.ORG

373-6000

Wraparound provides services for children with a severe emotional disturbance. Wraparound works with the Circuit Court Family Division Family Independence Agency Kalamazoo Public Schools and Kalamazoo Community Mental Health and Substance Abuse Services in helping families with severe emotionally disturbed children obtain necessary home community and school service supports that they need and wish to have.

LAKESIDE ACADEMY

WWW.LAKESIDEFORCHILDREN.ORG

381-4760

Provides residential treatment therapy for severely abused and neglected children.

PARENT TO PARENT OF SOUTHWEST MICHIGAN

WWW.P2PSWMI.ORG

345-8950

Promotes opportunities for children with disabilities and special needs to fully participate in society through the support and education of families and communities. Provides services at no cost to families who have children with disabilities or special needs.

PARENTS ANONYMOUS HELP LINE

1-855-427-2736

PORTAGE COMMUNITY CENTER

WWW.PORTAGECOMMUNITYCENTER.ORG

323-1942

Assists individuals and families who are at risk through a variety of support services. Programs available for youth and people with low income. Programs are free and no referrals are necessary.

VINEYARD OUTREACH MINISTRY

WWW.VINEYARDOUTREACHMINISTRY.COM

349-2388

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

YWCA OF KALAMAZOO: DOMESTIC ASSAULT PROGRAM

WWW.YWCAKALAMAZOO.ORG

Business: 385-2869, Crises: 385-3587

Provides counseling, a crisis line, support groups, resource referral, advocacy, and shelter for victims of domestic assault and their families.

YWCA OF KALAMAZOO: SEXUAL ASSAULT PROGRAM**WWW.YWCAKALAMAZOO.ORG****345-3036**

Provides 24 hour non-hospital based forensic examinations and support to sexual assault victims 13 years of age and older female and male crisis counseling 24-hour crisis line support groups resources referrals and advocacy for victims and survivors of sexual assault and their family and friends. There is access to an interpreter and literature for the Spanish speaking population.

SENIOR SERVICE PROGRAMS**ALLIANCE SENIOR DAY SERVICES****WWW.MANTA.COM****Kalamazoo: 387-2146, Portage: 553-3370**

Provides a structured program of social, recreational, health and rehabilitative activities, in a supportive group setting, for seniors with cognitive and/or physical impairments. CARF accredited. Practicum site for Western Michigan University psychology students.

ARTHRITIS FOUNDATION WEST MICHIGAN REGION**WWW.ARTHRITIS.ORG****1-800-283-7800**

Volunteers answer questions, provide information, referrals, and encouragement to people with arthritis and their family members. A self help course is also offered that teaches skills to reduce pain, reduce physician visits, and increase the quality of life for those with arthritis. Literature is available for the Spanish speaking population.

BORGESS: VISITING NURSES ASSOCIATION: HOME CARE**WWW.BORGESS.COM****343-1369**

Provides assistance with activities of daily living in the home.

COMSTOCK COMMUNITY CENTER: SENIOR PROGRAM**WWW.COMSTOCKCC.COM****345-8556**

Provides social recreation, travel, and health classes to promote life long learning. Information, referral services, and prescription assistance are also available.

COVENANT SENIOR DAY PROGRAM: ADULT DAY SERVICES**WWW.COVENANTSDP.ORG****324-3250**

A day program geared towards the needs of older adults 50+ who are experiencing decreases in physical mental or social functioning especially those with Alzheimer's disease or related dementias. A fee is charged. Financial assistance may be available. A support group is also offered for anyone who cares for an elder and could benefit from support and information.

DOUGLASS COMMUNITY ASSOCIATION: HOME REPAIR FOR SENIORS**WWW.DOUGLASSCOMMUNITY.ORG****343-6185**

Exterior painting and minor home repair for senior citizens. Services are provided by community youth hired, trained, and supervised by Douglass program staff.

ECUMENICAL SENIOR CENTER (ESC): SENIOR PROGRAMS**WWW.ECUMENICALSC.COM****381-9750**

Our services provide assistance for seniors located within the service population. Other seniors are referred to respective agencies who can provide for the requested need.

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: REGION 3A AREA AGENCY ON AGING**WWW.KALCOUNTY.COM/AAA****373-5173**

Provides information and referrals to services and resources throughout Kalamazoo County. Administers federal and state funds to help elders maintain independence.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS): ADULT SERVICES PROGRAMS

WWW.MICHIGAN.GOV/DHS **INFORMATION LINE: 337-4900** **24/7 ABUSE & NEGLECT HOTLINE: 1-855-444-3911**

Independent Living Services: Provides personal care services for people who are unable to care for themselves in an independent living setting and are eligible for Medicaid. Adult Community Placement: Provides assistance in placement of adults in adult foster care homes for the aged and nursing homes. Adult Protective Services: Provides protection for vulnerable adults at risk of abuse, neglect, or exploitation. Services are free and an interpreter is also available for the Spanish speaking population.

METRO COUNTY CONNECT

WWW.KALCOUNTYTRANSIT.COM

337-8087

A shared-ride service that offers low cost trips for medical, education, employment, and social or personal business purposes. Medical trips may be scheduled up to 4 days in advance. Fare rates vary according to an individuals eligibility and some agencies assist with fares. Literature is available for the Spanish speaking population.

MICHIGAN STATE UNIVERSITY EXTENSION: SECOND TIME AROUND

WWW.KALCOUNTY.COM/MSU/GRAND

384-8054

Provides support through educational workshops and peer support groups to grandparents or other kinship care families raising relative children. The program brings resources essential to forming, maintaining, and successfully supporting non-parental, relative headed families through group meetings, newsletters, web site, and lending library.

SALVATION ARMY: SOCIAL SERVICES: EMERGENCY UTILITY ASSISTANCE

WWW.TSAKALAMAZOO.ORG

344-6119

Provides emergency assistance for utilities, food, clothing, personal needs, and disaster relief.

SENIOR SERVICES INC.: MEALS ON WHEELS

WWW.SENIORSERVICES1.ORG

382-0515

Provides meals delivered for homebound older adults (those 60 and over) living in Kalamazoo County who are experiencing difficulty with meal preparation on a short, or a long-term basis. Provides up to two nutritious meals a day for up to seven days a week helping them to stay in their homes and remain independent.

SUBSTANCE ABUSE

AL-ANON

WWW.AL-ANON.ALATEEN.ORG

1-800-344-2666

Offers hope and help to families and friends of alcoholics.

ALCOHOLICS ANONYMOUS (AA)

WWW.AA.ORG

349-4410

Fellowship of men and women sharing experience, strength, and hope to solve common problems and to help others recover from alcoholism, narcotics, and other substance abuse issues. Not allied with any sect, denomination, political organization, or institution. AA does not engage in any controversy or endorse or oppose causes.

KALAMAZOO GOSPEL MISSION: SUBSTANCE ABUSE AND RECOVERY PROGRAMS: FAMILY HOPE AND NEW LIFE DISCIPLESHIP PROGRAMS

WWW.KZOOGOSPEL.ORG

345-2974 ext. 243

A Christian substance abuse recovery program for women over 18, with children. New Life Discipleship Program extension #229 is a Christian substance abuse recovery for men over the age of 18.

K-PEP: PSYCHOLOGICAL SUBSTANCE ABUSE SERVICES**WWW.KPEP.COM****383-2204**

Provides domestic violence, anger management, and substance abuse services. Community service participation opportunities at local organizations also provided.

LAKESIDE ACADEMY**WWW.LAKESIDEFORCHILDREN.ORG****381-4760**

Provides residential treatment therapy for severely abused and neglected children.

PREVENTION WORKS INC.**WWW.PREVENTION-WORKS.ORG****388-4200**

Health education programming for youth and families.

THE JIM GILMORE JR. COMMUNITY HEALING CENTER: SUBSTANCE ABUSE COUNSELING**WWW.COMMUNITYHEALINGCENTER.ORG****382-9820**

Provides detoxification and residential substance abuse treatment for adults. Fees are based on a sliding scale. Insurance, self-pay, and Medicaid are accepted.

WESTERN MICHIGAN UNIVERSITY (WMU): CENTER FOR COUNSELING AND PSYCHOLOGICAL SERVICES (CCPS)**WWW.WMICH.EDU/COE/CECP/CCPS.HTM****387-5105**

As a service, training and research component of the Department of Counselor Education and Counseling Psychology, CCPS provides practical training opportunities for graduate students by offering affordable mental health services to children, adolescents and adult residents of southwestern Michigan.

WESTERN MICHIGAN UNIVERSITY (WMU): UNIFIED CLINICS**WWW.WMICH.EDU/HHS/UNIFIEDCLINICS****387-7000**

Programs provide clinical services including speech therapy, audiology, low-vision, occupational therapy, geriatric services, children's trauma assessment services, disability services, and substance abuse counseling. Students are trained and supervised by faculty.

TRANSPORTATION

CARE-A-VAN: KALAMAZOO METRO: TRANSIT**WWW.KALAMAZOOCITY.ORG****337-8220**

A shared-ride service that offers low cost trips for medical, education, employment, and social or personal business purposes. Medical trips may be scheduled up to 4 days in advance. Fare rates vary according to an individuals eligibility and some agencies assist with fares. Literature is available for the Spanish speaking population. Also called Metro County Connect.

CARES: COMMUNITY AIDS RESOURCE AND EDUCATION SERVICES OF SOUTHWEST MICHIGAN**WWW.CARESSWM.ORG****381-2437**

Minimize further transmission of HIV with prevention and education services. Maximize the quality of life for all persons affected by HIV through case management services.

COUNTY OF KALAMAZOO: HEALTH AND COMMUNITY SERVICES: COMMUNITY ACTION BUREAU**WWW.KALCOUNTY.COM****373-5066**

Provides services to low income families and individuals including emergency financial assistance for utilities and housing. Certifies residents for government commodities.

DISABILITY NETWORK SOUTHWEST MICHIGAN: HEALTH ANSWERS WWW.DRCCIL.ORG 345-1516 OR 1-800-394-7450

Provides general health care information and physician referrals, a consumer library, internet access, reading area, and audiovisual resources for public use.

ECUMENICAL SENIOR CENTER (ESC): SENIOR PROGRAMS

WWW.ECUMENICALSC.COM

381-9750

Our services provide assistance for seniors located within the service population. Other seniors are referred to respective agencies who can provide for the requested need.

KALAMAZOO COUNTY DEPARTMENT OF HUMAN SERVICES (DHS)

WWW.MICHIGAN.GOV/DHS

337-4900

DHS is Michigan's public assistance, child and family welfare agency. Services include: protecting children and vulnerable adults, delivering juvenile justice services, and providing support to strengthen families and individuals striving for independence. Eligibility varies per program and an interpreter, as well as literature, is available for the Spanish speaking population.

KALAMAZOO METRO TRANSIT: TRANSPORTATION: METRO CONNECT

WWW.KMETRO.ORG

337-8477

Curb-to-curb transit service for individuals with disabilities, who because of their disability are unable to use fixed-route bus service.

NATIONAL RUNAWAY SWITCHBOARD

WWW.188RUNAWAY.ORG

1-800-RUN-AWAY

24-hour hotline providing crisis intervention, information, referral message delivery, conferencing services and free bus rides back home for qualified youth.

VINEYARD OUTREACH MINISTRY

WWW.VINEYARDOUTREACHMINISTRY.ORG

349-2388

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

USED GOODS

KALAMAZOO DEACONS CONFERENCE

WWW.KZOODC.ORG

344-7333

A social worker or direct response servant (DRS) meets with each guest to listen to their story. During the time spent with each guest, the DRS listens to the individual's immediate need for clothing, personal care or household items, furniture/appliances or financial assistance and assists by sharing information about community resources.

KALAMAZOO GOSPEL MISSION: RESCUED TREASURES THRIFT STORE

WWW.KZOOGOSPEL.ORG

383-1044

Accepts donations of and/or sells a variety of used items to help provide shelter, food, emergency clothing, and hygiene care to the homeless. Long-term in-house programming is also provided for those who desire a lifestyle change. The provided services are free to individuals who suffer from homelessness, drug addiction, or hunger.

PORTAGE COMMUNITY CENTER

WWW.PORTAGECOMMUNITYCENTER.ORG

323-1942

Assists individuals and families who are at risk through a variety of support services. Programs available for youth and people with low income. Programs are free and no referrals are necessary.

SALVATION ARMY: SOCIAL SERVICES: EMERGENCY UTILITY ASSISTANCE

WWW.TSAKALAMAZOO.ORG

344-6119

Provides emergency assistance for utilities, food, clothing, personal needs, and disaster relief.

ST. LUKE'S THRIFT SHOP

WWW.STLUKESKALAMAZOO.ORG

343-3194

An outreach ministry whose primary purpose is to provide a neighborhood outlet for resalable good quality items.

ST. VINCENT DE PAUL'S USED MERCHANDISE MART

388-4544

Sells used household items, furniture, and clothing at very reasonable prices. After a home visit to determine the needs: clothing, household furnishings, and assistance with power bills may be provided.

YOUTH SOCIAL / RECREATIONAL

BOYS AND GIRLS CLUBS OF GREATER KALAMAZOO

WWW.BGCKZOO.ORG

349-4485

Provides after school programs to assure and enhance the quality of life of Kalamazoo youth through education, mentoring, arts, programs, and recreational activities. Advocates for youth in the community, working collaboratively with others who support our youth. Programs for children ages 6 to 18.

BOY SCOUTS OF SOUTHWEST MICHIGAN

WWW.BGCKZOO.ORG

962-8513

Comprehensive educational program for men and young adults to build character, train in responsibilities of citizenship, and develop personal fitness. Prepares young people to make ethical and moral choices over their lifetime.

COMSTOCK COMMUNITY CENTER: CAMP SUMMER FUN

WWW.COMSTOCKCC.COM

345-7213

Camp Summer Fun provides 8 weeks of adventure for kids in grades 1-5. The camp provides craft and recreational activities, fun in the sun, swimming, and field trips.

COMSTOCK COMMUNITY CENTER

WWW.COMSTOCKCC.COM

345-7243

Provides an affordable, safe, fun, and active learning environment for children ages 2 1/2 to 12 years of age. Also offers daycare, preschool, before and after program and teen drop in center.

DOUGLASS COMMUNITY ASSOCIATION: YOUTH AND ADULT ENRICHMENT SERVICES

WWW.DOUGLASSCOMMUNITY.ORG

343-6185

After school activities and tutoring for youth ages elementary school through young adult. Some activities for families' enrichment include: rocket football, youth basketball, soccer, midnight basketball, volleyball, dance, tutoring, field trips, and other family activities.

FAMILY AND CHILDREN SERVICES: COMMUNITY LIVING AND SUPPORT TRAINING

WWW.FCSOURCE.ORG

344-0202

Services for children and youth with a serious emotional disturbance and/or developmental disability. Social, life and community skills are developed and improved, while providing a break from care giving responsibilities for the family.

FAMILY AND CHILDREN SERVICES: RESPITE SERVICES

WWW.FCSOURCE.ORG

344-0202

Services offered to seriously emotionally disturbed and developmentally disabled children with the intent of enhancing social, life and community integration skills as well as providing a break from care giving responsibilities for the families.

GIRL SCOUTS OF GLOWING EMBERS COUNCIL

WWW.GSGEC.ORG

343-1516

Enhances the development of girls by inspiring them to reach their full potential through values-driven experiences which promote self reliance, integrity, and emotional well-being.

KALAMAZOO NATURE CENTER: YOUTH ENRICHMENT PROGRAMS

WWW.NATURECENTER.ORG

381-1574

Provides enrichment camping experiences for low income and at-risk youth ages 3-17.

PORTAGE COMMUNITY CENTER

WWW.PORTAGECOMMUNITYCENTER.ORG

323-1942

Assists individuals and families who are at risk through a variety of support services. Programs available for youth and people with low income. Programs are free and no referrals are necessary.

PRETTY LAKE VACATION CAMP

WWW.PRETTYLAKECAMP.ORG

375-1950

Provides residential summer camp experiences to children in Kalamazoo County. Programs are offered at no cost to the children or their families.

PREVENTION WORKS INC.

WWW.PREVENTION-WORKS.ORG

388-4200

Health education programming for youth and families.

VINEYARD OUTREACH MINISTRY

WWW.VINEYARDOUTREACHMINISTRY.ORG

349-2388

Supports and assists Vine residents through crisis intervention, emergency assistance, pastoral visitation, youth and family programs, and resource referral.

INDEX

AL-ANON

800-344-2666
www.al-anon.alateen.org

ALCOHOLICS ANONYMOUS (AA)

126 E. Kilgore Rd., Ste. B
Portage, MI 49002
349-4410
www.aakalamazoo.org

ALLIANCE SENIOR DAY SERVICES

1515 Helen Ave
Portage, MI 49002
553-3370

ALTERNATIVES OF KALAMAZOO

4200 W. Michigan Ave. Suite 100
Kalamazoo, MI 49006
345-1740
www.alternativesofkzoo.org

ALZHEIMER'S ASSOCIATION MICHIGAN

GREAT LAKES CHAPTER
342-1482 or 800-272-3900
www.alz.org/mglc

AMERICAN CANCER SOCIETY (ACS)

SOUTHWEST MICHIGAN AREA SERVICE CENTER
1400 W. Milham Rd.
Portage, MI 49024
349-8719
www.cancer.org

AMERICAN SEXUAL HEALTH ASSOCIATION

800-227-8922
www.ashastd.org

ARK SHELTER

990 W. Kilgore
Kalamazoo, MI 49008
343-8765
www.ccdok.org

ARTHRITIS FOUNDATION - MICHIGAN

1-800-968-3030
www.arthritis.org/michigan

ASSOCIATION FOR CHILDREN'S MENTAL HEALTH

888-ACHM-KID (226-4543)
www.acmh-mi.org

AUTISM SOCIETY OF KALAMAZOO/ BATTLE CREEK

814 S. Westnedge Ave
Kalamazoo, MI 49008
342-9801 ext. 202
www.asa-kal.org
info@asa-kal.org

BETHANY CHRISTIAN SERVICES

6687 Seeco Dr.
Kalamazoo, MI 49009
372-8800
www.bethany.org/kalamazoo

BETTER BUSINESS BUREAU OF WESTERN MICHIGAN

2627 E. Beltline Ave. SE #320
Grand Rapids, MI 49546
800-684-3222
www.westernmichigan.bbb.org
info@westernmichigan.bbb.org

BIG BROTHERS BIG SISTERS

3501 Covington Rd.
Kalamazoo, MI 49001
382-6800
www.bbbsmi.org

BORGESS: VISITING NURSES ASSOCIATION

348 North Burdick Street
Kalamazoo, MI 49007
343-1369
www.borgess.com

BORGESS HEALTH: BIRTH CENTER (EDUCATION)

1521 Gull Road
Kalamazoo, MI 49048
226-4840
www.borgess.com

BOYS AND GIRLS CLUBS OF GREATER KALAMAZOO

915 Lake St
Kalamazoo, MI 49001
349-4485
www.bgckzoo.org

BOYS TOWN NATIONAL HOTLINE

800-448-3000
www.boystown.org

BREAD AND ROSES CHILD CARE CENTER: PRESCHOOL

915 Sunnock St.
Kalamazoo, MI 49001
383-9956
www.breadandrosesccc.com

BRIDGES 4 KIDS

877-435-7454
www.bridges4kids.org

BRONSON METHODIST HOSPITAL: BIRTH PLACE AT BRONSON: PREGNANCY AND INFANT LOSS SUPPORT

601 John St. Box 41
Kalamazoo, MI 49007
341-6639
www.bronsonhealth.com

CARES: COMMUNITY AIDS RESOURCE AND EDUCATION SERVICES OF SOUTHWEST MICHIGAN

629 Pioneer St.
Kalamazoo, MI 49008
381-2437
www.caresswm.org

CATHOLIC CHARITIES: CARING NETWORK MATERNAL SUPPORT

1441 S. Westnedge Ave.
Kalamazoo, MI 49008
381-1234
www.ccdok.org

CENTER FOR EDUCATION NETWORKING

888-463-7656
www.cenmi.org

CHILD AND FAMILY PSYCHOLOGICAL SERVICES: COUNSELING

5340 Holiday Terrace
Kalamazoo, MI 49009
372-4140
www.childandfamilypsych.com

CHILD CARE RESOURCES: CHILD INFORMATION AND REFERRAL SERVICE

268 East Kilgore Rd. Ste. D
Portage, MI 49024
349-3296
www.ccr4kids.org

CHILDHHELP: NATIONAL CHILD ABUSE HOTLINE

1-800-422-4453
www.childhelp.org

CHILDREN'S SPECIAL HEALTH CARE SERVICES

1-800-359-3722

COMMUNITY ADVOCATES FOR PERSONS WITH DEVELOPMENTAL DISABILITIES THE ARC

814 S. Westnedge Ave.
Kalamazoo, MI, 49008
342-9801
www.communityadvocates.org
contact@communityadvocates.org

COMSTOCK COMMUNITY CENTER

6330 King Highway
Comstock, MI 49048
345-8556
www.comstockcc.com

CONSTANCE BROWN HEARING CENTERS

1634 Gull Rd., Ste. 201
Kalamazoo, MI 49048
343-2601 or 1-877 -343-2601
www.cbrown.org

COVENANT SENIOR DAY PROGRAM: ADULT DAY SERVICES

7211 Oakland Drive
Portage, MI 49024
324-3250
www.covenantsdp.org

DIocese OF KALAMAZOO: IMMIGRATION ASSISTANCE PROGRAM

215 N. Westnedge Ave
Kalamazoo, MI 49007
903-0134
www.dioceseofkalamazoo.org/immigration

DIocese OF KALAMAZOO

215 North Westnedge
Kalamazoo, MI 49007
349-8714
www.dioceseofkalamazoo.org

DISABILITY NETWORK SOUTHWEST MICHIGAN

517 E. Crosstown Parkway
Kalamazoo, MI 49001
345-1516 or 800-394-7450
www.dnswm.org

DOUGLASS COMMUNITY ASSOCIATION

1000 W. Paterson St.
Kalamazoo, MI 49007
343-6185
www.douglasscommunity.org

EARLY HEARING DETECTION & INTERVENTION PROGRAM

517-335-8273 (TTY 517-335-8246)

EARLY ON MICHIGAN

800-EARLY-ON (327-5966)
www.1800earlyon.org

EASTSIDE NEIGHBORHOOD ASSOCIATION

1301 E. Main St.
Kalamazoo, MI 49048
381-0700
kalamazooeastside.uphero.com

ECUMENICAL SENIOR CENTER (ESC): SENIOR PROGRAMS

702 N. Burdick St.
Kalamazoo, MI 49007
381-9750

EDISON NEIGHBORHOOD ASSOCIATION

816 Washington Ave
Kalamazoo, MI 49001
382-0916
www.edisonneighborhood.com

ELIZABETH UPJOHN COMMUNITY HEALING CENTER

2615 Stadium Drive
Kalamazoo, MI 49008
343-1651
www.communityhealingcenter.org

FAIR HOUSING CENTER OF SOUTHWEST MICHIGAN

410 E. Michigan Ave
Kalamazoo, MI 49007
276-9100
www.fhcswm.org

FAMILY AND CHILDREN SERVICES

1608 Lake St.
Kalamazoo, MI 49001
344-0202
www.fcsource.org
MOBILE CRISIS RESPONSE
Access #s 373-6000 or 888-373-6200

FAMILY HEALTH CENTER

Seven Locations in Kalamazoo County
349-2641
www.fhckzoo.com

GIRL SCOUTS: HEART OF MICHIGAN

601 West Maple
Kalamazoo, MI 49008
343-1516
www.gsgec.org

GOODWILL INDUSTRIES OF SOUTHWESTERN MICHIGAN

420 E. Alcott, Ste. 100
Kalamazoo MI 49001
382-0490
www.goodwillswmi.org

GREATER KALAMAZOO AREA: AMERICAN RED CROSS

5640 Venture Ct.
Kalamazoo, MI 49009
353-6180
www.redcrosswestmi.org

GRYPHON PLACE: DISPUTE RESOLUTION SERVICES

3245 S. 8th Street
Kalamazoo, MI 49009
381-1510
www.gryphon.org

GRYPHON PLACE: HELPLINE

3245 S. 8th Street
Kalamazoo, MI 49009
211
www.gryphon.org

HOSPITAL HOSPITALITY HOUSE OF SOUTHWEST MICHIGAN

527 W. South St.
Kalamazoo, MI
341-7811
www.hhhkz.org

HOUSING RESOURCES INC.: HOUSING STABILIZATION PROGRAM

420 E. Alcott, Ste. 200
Kalamazoo, MI 49001
382-0287
www.housingresourcesinc.org

KALAMAZOO COMMUNITY MENTAL HEALTH AND SUBSTANCE ABUSE SERVICES

418 W. Kalamazoo Ave
Kalamazoo, MI 49007
373-6000
www.kazoocmh.org

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES: HEALTHY BABIES/ HEALTHY START

3299 Gull Rd.
Kalamazoo, MI 49074
553-8000
www.kalcounty.com

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES: IMMUNIZATION CLINICS

3299 Gull Road, 1st Wing 1st Floor
Kalamazoo, MI 49048
373-5264 or 373-5239
<http://www.kalcounty.com/hcs/immunizationclinic.htm>

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: CHILDREN'S SPECIAL HEALTH CARE SERVICES

3299 Gull Rd.
Kalamazoo, MI 49048
373-5010
www.kalcounty.com

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES: COMMUNITY ACTION AGENCY

3299 Gull Rd.
Kalamazoo, MI 49048
373-5066
www.kalcounty.com

KALAMAZOO COUNTY: HEALTH AND COMMUNITY SERVICES DEPARTMENT: DENTAL CLINIC

3299 Gull Road Room G-5
Kalamazoo, MI 49048
373-5217
www.kalcounty.com

**KALAMAZOO COUNTY: HEALTH AND
COMMUNITY SERVICES DEPARTMENT:
REGION 3A AREA AGENCY ON AGING**

3299 Gull Rd.
Kalamazoo, MI 49048
373-5147
www.kalcounty.com/aaa

**KALAMAZOO COUNTY: HEALTH AND
COMMUNITY SERVICES DEPARTMENT:
SEXUALLY TRANSMITTED DISEASE CLINIC**

3299 Gull Road
Kalamazoo, MI 49048
373-5203
www.kalcounty.com/hcs/stdclinic.htm

**KALAMAZOO COUNTY BAR ASSOCIATION:
FREE LEGAL CLINICS**

553-7960
www.kalamazoobar.org/for_the_public.php

**KALAMAZOO COUNTY CHILD ABUSE AND
NEGLECT PREVENTION COUNCIL: (KCAN)**

420 E. Alcott, Ste. 500
Kalamazoo, MI, 49001
552-4430
www.kalamazoocan.com
info@kalamazoocan.com

**KALAMAZOO COUNTY DEPARTMENT OF
HUMAN SERVICES (DHS): ADULT
SERVICES PROGRAMS:**

322 E. Stockbridge
Kalamazoo, MI 49001
1-855-444-3911
www.michigan.gov/dhs

**KALAMAZOO COUNTY DEPARTMENT OF
HUMAN SERVICES (DHS): CHILDREN'S
PROTECTIVE SERVICES**

322 E. Stockbridge
Kalamazoo, MI 49001
1-855-444-3911
www.michigan.gov/dhs

KALAMAZOO DEACONS CONFERENCE

1010 N. Westnedge Ave
Kalamazoo, MI 49007
344-7333
www.kzoodc.org

**KALAMAZOO DROP-IN CHILD CARE
CENTER**

129 S. Park St.
Kalamazoo, MI 49007
382-3640
www.kdccc.org

**KALAMAZOO GAY LESBIAN RESOURCE
CENTER**

629 Pioneer St, Ste. 102
Kalamazoo, MI
349-4234
www.kglrc.org

**KALAMAZOO GOSPEL MISSION: MEN'S
AND WOMEN'S MINISTRIES: EMERGENCY
SHELTER**

448 N. Burdick St.
Kalamazoo, MI 49007
345-2974
www.kzoogospel.org

**KALAMAZOO GOSPEL MISSION:
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524 N. Burdick Street
Kalamazoo, MI 49007
345-2974 ex.208
www.kzoogospel.org

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Kalamazoo, MI 49007
337-8201
www.kmetro.org

**KALAMAZOO NATURE CENTER: YOUTH
ENRICHMENT PROGRAMS**

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Kalamazoo, MI 49009
381-1574
www.naturecenter.org

**KALAMAZOO VALLEY COMMUNITY
COLLEGE (KVCC): DENTAL HYGIENE
CLINIC**

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Kalamazoo, MI 49003
488-4338
www.puma.kvcc.edu/academic/
dental.dental.htm

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**KPEP: PSYCHOLOGICAL SUBSTANCE
ABUSE SERVICES**

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Kalamazoo, MI 49007
383-0450
www.kpep.com

LAKESIDE FOR CHILDREN

3921 Oakland Drive
Kalamazoo, MI 49008
381-4760 www.lakesideforchildren.org

**LEARNING DISABILITIES ASSOCIATION
OF MICHIGAN**

888-597-7809
www.Idaofmichigan.org

**LEARNING VILLAGE: EARLY CHILDHOOD
PROGRAM**

215 Lake St.
Kalamazoo, MI 49001
341-6070
www.learningvillage.org

**LEARNING VILLAGE: MICHIGAN SCHOOL
READINESS PROGRAM-FAIRFAX**

202 Fairfax
Kalamazoo, MI 49001
382-3887
www.Learningvillage.org

LEGAL AID OF WESTERN MICHIGAN

201 W. Kalamazoo Ave
Kalamazoo, MI 49007
344-8113 www.legalaidwestmich.org

**LUTHERAN CHILD & FAMILY SERVICES OF
MICHIGAN: KALAMAZOO OFFICE**

1803 Whites Road, #5.
Kalamazoo, MI 49008
345-5776
www.lssm.org

MI CHILD HEALTH INSURANCE PROGRAM

517-373-3740
www.michigan.gov/mdch

**MICHIGAN: DEPARTMENT OF
AGRICULTURE & RURAL DEVELOPMENT**

PO Box 30213
Lansing, MI 48909
800-292-3939
www.michigan.gov/mdard

MICHIGAN ADULT ABUSE HOTLINE

1-855-444-3911

MICHIGAN ALLIANCE FOR FAMILIES

1-800-552-4821
www.michiganallianceforfamilies.org

**MICHIGAN ASSOCIATION FOR THE
EDUCATION OF YOUNG CHILDREN**

1-800-336-6424
www.miaeyc.org

MICHIGAN CHILD ABUSE HOTLINE

1-855-444-3911

MICHIGAN DENTAL ASSOCIATION

517-372-9070
1-800-589-2632
www.smilemichigan.com

**MICHIGAN EMERGENCY SHELTER
HOTLINE**

1-800-274-3583

MICHIGAN HEAD START ASSOCIATION

517-374-6472
www.michheadstart.org

**MICHIGAN PROTECTION AND ADVOCACY
SERVICES**

1-800-288-5923
www.mpas.org

**MICHIGAN RUNAWAY ASSISTANCE
HOTLINE**

1-800-292-4517

**MICHIGAN SIDS ALLIANCE:
TOMORROW'S CHILD**

517-485-7437
www.tomorrowschildmi.org

**MICHIGAN STATE UNIVERSITY: SCHOOL
OF SOCIAL WORK: KINSHIP CARE
RESOURCE CENTER**

254 Baker Hall
East Lansing, MI 48824
517-355-9600
www.kinship.msu.edu

MICHIGAN'S CHILDREN

517-485-3500
www.michiganschildren.org

**MINISTRY WITH COMMUNITY: DROP-IN
CENTER**

440 N. Church St.
Kalamazoo, MI 49007
343-6073
www.ministrywithcommunity.org

**NATIONAL ASSOCIATION FOR PARENTS
OF CHILDREN WITH VISUAL IMPAIRMENT**

1-800-562-6265
www.spedex.com/napvi

NATIONAL CANCER INSTITUTE

1-800-422-6237
www.cancer.gov

**NATIONAL DISSEMINATION CENTER FOR
CHILDREN WITH DISABILITIES**

1-800-695-0285
nichcy.org

NATIONAL DOMESTIC VIOLENCE

1-800-799-7233
www.ndvh.org

NATIONAL HOPELINE NETWORK

1-800-422-4673
www.hopeline.com

**NATIONAL ORGANIZATION FOR RARE
DISORDERS**

1-800-999-6673
www.rarediseases.org

NATIONAL PARENT HELP LINE

1-855-427-2736
www.nationalparenthelpline.org

NATIONAL RUNAWAY SWITCHBOARD

1-800-786-2929
www.1800runaway.org

NATIONAL SUICIDE PREVENTION LIFELINE

1-800-273-8255

www.suicidepreventionlifeline.org

NINTH JUDICIAL CIRCUIT COURT: COURT APPOINTED SPECIAL ADVOCATES (CASA)

1400 Gull Rd.

Kalamazoo, MI 49048

385-6000

www.kalcounty.com

NORTHSIDE NEIGHBORHOOD ASSOCIATION

612 N. Park St.

Kalamazoo, MI 49007

344-5490

nacd@sbcglobal.net

OAKWOOD NEIGHBORHOOD ASSOCIATION

3320 Laird Ave

Kalamazoo, MI 49008

342-0129

www.oakwoodneighborhood.org

PARENT ABDUCTION HOTLINE

1-800-292-9688

PARENT TO PARENT OF SOUTHWEST MICHIGAN

406 E. Michigan Ave.

Kalamazoo, MI 49007

345-8950

www.p2psmi.org

PARENTING AWARENESS/PREVENTION NETWORK

1- 800-968-4968

www.preventionnetwork.org

PET POISON HELP LINE

1-800-213-6680

PLANNED PARENTHOOD OF SOUTH CENTRAL MICHIGAN: REPRODUCTIVE HEALTH CARE & EDUCATION

4201 W. Michigan Ave.

Kalamazoo, MI 49006

372-1200

www.plannedparenthood.org/ppscm

POISON HELP LINE

1-800-222-1222

PORTAGE COMMUNITY CENTER

325 E. Centre Ave.

Portage, MI 49002

323-1942

www.portagecommunitycenter.org

PRETTY LAKE VACATION CAMP

9123 West Q Ave.

Mattawan, MI 49071

375-1950

www.prettylakecamp.org

PREVENT CHILD ABUSE AMERICA

1-800-244-5373

www.preventchildabuse.org

PREVENTION WORKS INC.

611 Whitcomb; 2nd floor

Kalamazoo, MI 49008

388-4200

www.prevention-works.org

RICHLAND AREA COMMUNITY CENTER

9400 East CD Avenue

Richland, MI 49083

629-9430

www.richlandareacc.org

RUNAWAY ASSISTANCE PROGRAM HOTLINE

1-800-292-4517

1-800-621-4000

SALVATION ARMY: SOCIAL SERVICES:

1700 S. Burdick St.

Kalamazoo, MI 49001

344-6119

www.tsakalamazoo.org

SENIOR SERVICES, INC.: MEALS ON WHEELS

918 Jasper Street

Kalamazoo, MI, 49001

382-0515

www.seniorservices1.org

SOUTHWEST MICHIGAN: CHILDREN'S TRAUMA ASSESSMENT CENTER

1000 Oakland Drive

Kalamazoo, MI 49008

387-7073 www.wmich.edu/traumacenter

SPECIALIZED LANGUAGE DEVELOPMENT CENTER (SLD): ONE-TO-ONE TUTORING

5250 Lovers Lane Ste. LL100

Kalamazoo, MI 49007

345-2661

www.sldread.org

ST. LUKE'S THRIFT SHOP

432 S Burdick St

Kalamazoo, MI 49007

343-3194

ST. VINCENT DE PAUL'S USED MERCHANDISE MART

513 Eleanor St.

Kalamazoo, MI 49007

388-4544

STATE OF MICHIGAN: OFFICE OF CHILDREN'S OMBUDSMAN

1-800-MICH-FAM (642-4326)

www.michigan.gov/oco

TAM'S SUNSHINE HOUSE

861 East G Avenue
Kalamazoo, MI 49004
349-2151
www.tamssunshinehouse.com

VINE NEIGHBORHOOD ASSOCIATION, INC.

511 W. Vine Street
Kalamazoo, MI 49008
349-8463
www.vineneighborhood.com

VINEYARD OUTREACH MINISTRY

811 S. Westnedge Ave
Kalamazoo, MI, 49008
349-2388
www.vineyardoutreachministry.org

VOLUNTEER KALAMAZOO

3901 Emerald Dr
Kalamazoo, MI 49001
382-8350 www.volunteerkalamazoo.org

**WESTERN MICHIGAN UNIVERSITY
(WMU): CENTER FOR COUNSELING AND
PSYCHOLOGICAL SERVICES (CCPS)**

3109 Sangren Hall
Kalamazoo, MI 49008
387-5105
www.wmich.edu/coe/cecp/ccps.htm

**WESTERN MICHIGAN UNIVERSITY (WMU):
UNIFIED CLINICS**

1000 Oakland Dr.
Kalamazoo, MI 49008
387-7000
www.wmich.edu/hhs/unifiedclinics/index.htm

WESTERN MICHIGAN UNIVERSITY (WMU):

**CENTER FOR DISABILITY SERVICES:
COMMUNITY SUPPORT PROGRAM**

1903 W. Michigan Ave
Kalamazoo, MI 49008
387-7200
www.wmich.edu/hhs/cds

YWCA OF KALAMAZOO

353 E. Michigan
Kalamazoo, MI 49007
345-5595
Children's Center 385-3587
Crisis-385-3587
Domestic Assault 385-3587
Sexual Assault 385-3587
Mentoring 345-6025
www.ywcakalamazoo.org

ADDITIONAL INFORMATION

Every effort was made to ensure the accuracy of the contents of this Family Help Book. If you are aware of any changes that should be made in subsequent editions, please contact us.

Thank you for using our book; we hope you find it helpful. If your company would like to sponsor an ad in the next edition, please let us know. Rates are very reasonable. If you are interested in making a donation to help defray costs, please mail a check to our business address, 420 E. Alcott St., Suite 500, Kalamazoo, MI 49001 or use our website, www.kalamazoocan.com.

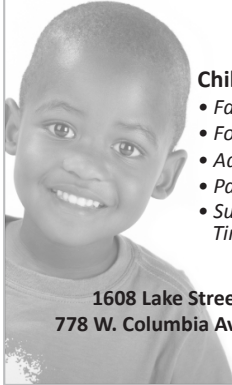
If you have not found the service you need by using our Family Help Book, there are other community resource guides available. Gryphon Place operates a 24 hour telephone referral service. Call 211. The Kalamazoo Public Library has an extensive data base that can be accessed on line with a library card. Visit www.kpl.gov. Teens who have a connection with foster care may obtain a copy of the *Teen Resource Guide*, published by the Kalamazoo County Department of Human Services, from their caseworkers. Finally, a privately-published resource guide called, *The Kalamazoo County Resource Nexus* can be found at www.kcrnexus.org.

Kalamazoo is rich in resources to assist families in need. If you would like to discuss needed services, call us at (269) 552-4430.



**FAMILY & CHILDREN
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Child Welfare

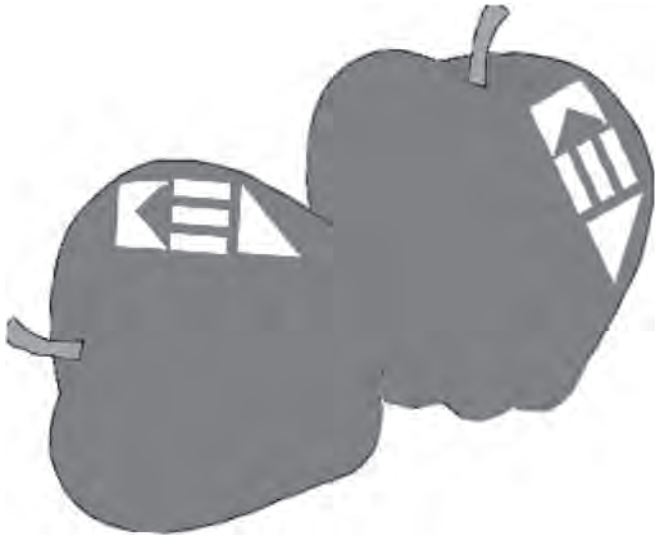
- Family Preservation
- Foster Care
- Adoption
- Parenting Classes
- Supervised Parenting Time

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- Home-Based Therapy
- Respite & Link
- The Counseling Center
- School-Based Counseling
- Case Management
- Mobile Crisis Response

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778 W. Columbia Ave. • Battle Creek, MI 49015 • 269.965.3247

www.fcsource.org



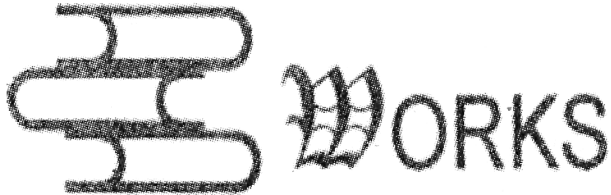
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www.communityhealingcenter.org

Elizabeth Upjohn Community Healing Center
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(269) 343-1651

Jim Gilmore Jr. Community Healing Center
1910 Shaffer Street • Kalamazoo
(269) 382-9820

Kalamazoo Drop-In Child Care Center

A program of the First Congregational Church, UCC

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Free part-time child care for low-income families.

Open Monday - Friday 11:00 a.m. - 3:00 p.m.

129 S. Park Street, Kalamazoo MI 49007

Phone: 382-3640 • Website: www.kdccc.org



Child Abuse Awareness Month

April 1 - 30

Each ribbon represents a
reported case of child abuse in
Kalamazoo County

Abraxas in Portage supports child abuse and neglect prevention efforts.



Phone: (269) 552-4430
Email: info@kalamazoocan.com

Fax: (269) 382-6836
Website: www.kalamazoocan.com